

Philippines – Typhoon Haiyan (Yolanda) Emergency

Local ETC Meeting - Manilla

Date: 28/01/14

Time: 10:00 Local

Minutes: John Bursa, Emergency Telecommunications Cluster Coordinator (ETC)

Attendance

Chair:	John Bursa
Plan:	Jonathan Jonas
ER:	Brent Carbno
WFP:	Arnel Penaverde Richard Egwangu

Agenda

1. Operational updates and plan from ETC Coordinator
2. Next steps and next meeting

Minutes

1. Operational updates and plan from ETC Coordinator

UPDATES

- The ETC is now providing internet services in 31 locations across 10 towns and cities.
- Rima Qureshi, Vice President and Director of Ericson Response, is arriving for a three-day familiarization tour of the operation. She will visit Cebu and Tacloban and conduct meetings and media briefings with senior WFP and Ericsson staff.
- The emergency.lu BGAN and accessories kit (previously misplaced) has been located in a Palo office and will be returned to Luxembourg.

TACLOBAN

- There are 3,035 accumulated users of ETC wireless services in Tacloban. Over the past 24 hours there were 334 active users.
- The second Naps solar kit was installed on Naga Naga repeater site. This will ensure that both UN and NGO operating channels are operational during overcast or rainy periods.

- The mast in Palo was reinstalled and stabilized to reduce previous connectivity outages related to extreme weather and wind conditions.
- Installation of a microwave link from UNHCR to the FAO office has been installed with assistance from Inveneo staff.
- One of the team members has been sent to Manila to recuperate following a positive diagnosis of dengue fever. This continues to be a problem throughout the area and awareness and protection methods are advised.
- Recovery of Access Points and equipment continues. The City Hall equipment was recovered in the past 24 hours. Equipment at the OSOCC camp and UNICEF office will also be migrated to commercial providers in the next days.
- Meetings with local ISPs are ongoing. Assessment of their coverage areas and planned restoration of services going forward is sought to enable the ETC to migrate further customers to the commercial services as they become available.

GUIUAN

- There are 1,924 accumulated users registered on ETC wireless networks and around 83 active users in the past day.
- The WFP EMC VSAT is now operational, providing an additional 1.2 Mbps to ETC customers In addition to the 2Mbps to WFP. This service will also be a redundancy to the emergency.lu VSAT.
- This has enabled WFP to migrate from the ETC service and free bandwidth for other users of the service.
- A faulty BUC at the ICRC site has been replaced with a spare from WFP stock in Palo. Connectivity was restored over the weekend.

ROXAS

- The WIDER ETC network and BT VSAT were decommissioned on Saturday, the migration from ETC to commercial services is complete.
- The humanitarian hub at the Capiz Provincial Capital Buiding has been closed down and moved to a nearby building. The new OCHA premises has been connected with a PLDT 10Mbps DSL link and a Wi-Fi hotspot zone has also been established for use by the humanitarian community.
- Though ETC connectivity services have been discontinued, security communications services are still available as required.

CEBU

- The Mactan airbase Logistics Cluster operation is closing down on 29/01/13.

ESTANCIA

- ETC continues to assess and monitor commercial connectivity services being restored in the area, with a view to migration and eventual decommissioning of the VSAT once reliable services are delivered.

STAFF

- Dustin Li from FITTTEST departed the operation on 25/01/13.
- Daniel, Prado and Richard from Ericsson Response are departing the operation this week.
- Tore and Sebastien, also from ER, have arrived and are being deployed to Guiuan and Tacloban.
- William Twyford, Team Leader in Tacloban, has been replaced by Rami Shakra and is supporting the operation from Cebu.

2. AOB

- ETC will continue to assess the restoration of commercial internet services in all areas to facilitate the timely migration of ETC services as they become available.
- Jonas has highlighted that the BT VSAT in Borongan is now bridged and connected to the warehouse and Provincial Hospital. It has also been connected to mains power supply and the generator has been retained as back-up.

Contacts & ETC Information

- Philippines.ETC@wfp.org: members are encouraged to use for requests for ETC services or to share updates.
- ICT Emergency website available with a dedicated Philippines page: <http://ictemergency.wfp.org/web/ictopr/emergencies2013/philippines>

3. Next steps and next meeting

- The next meeting will take place on 04/02/14 at 10:00 local time. This will be hosted by Plan International and will include WebEx details for remote login.

Next Global ETC Working Group will be held on Tuesday 4th February.

Acronyms

BGAN	Broadband Global Area Network
BT	British Telecom
BUC	Block Upconverter
DSL	Digital Subscriber Line
EMC	Emerging Markets Communications satellite company
ER	Ericsson Response
ETC	Emergency Telecommunications Cluster
FAO	Food and Agriculture Organization
FITTEST	Fast IT and Telecommunications Emergency and Support Team
ICRC	International Committee of the Red Cross
ICT	Information and Communications Technology
ISP	Internet Service Provider
IT	Information Technology
NGO	Non-Governmental Organization
OCHA	Office for the Coordination of Humanitarian Affairs
OSOCC	On-Site Operations Coordination Centre
PLDT	Philippines Long Distance Telephone Company
UNHCR	United Nations Refugee Agency



UNICEF	United Nations Children's Fund
UN	United Nations
UTC	Universal Coordinated Time
VSAT	Very Small Aperture Terminal (Satellite ground station)
WFP	World Food Programme
WIDER	Wireless LAN in Disaster and Emergency Response

All information related to ETC operations can be found on the ICT Emergency website:
<http://ictemergency.wfp.org>

For more information, or to be added or deleted from the mailing list, please contact:
Philippines.ETC@wfp.org