



PREPAREDNESS OVERVIEW

The Pacific Islands are among the most **vulnerable** in the world to natural hazards such as cyclones, earthquakes and tsunamis, whilst having limited means to prepare and respond to them. The ETC supports **emergency telecommunications preparedness** across **12 Pacific Island countries** under the Pacific Humanitarian Team (PHT).

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ETC was activated in **NOVEMBER 2016**
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ETC preparedness services provided for **12 PACIFIC ISLAND COUNTRIES**
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ETC COLLABORATES WITH government, regulatory bodies and the private sector
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22 COUNTRIES/ TERRITORIES supported during the COVID-19 response
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The ETC in the Pacific is **100%** funded in 2020



 ETC coordination services (Fiji)
  ETC preparedness services

ETC Preparedness in the Pacific

WHAT IS PREPAREDNESS?

The scale and number of humanitarian crises around the world reinforces the need for stakeholder collaboration to minimize the impacts of disaster as much as possible. In the Pacific, preparedness is based on three components:

1. **Strong partnerships** with national government, the private sector, civil service organizations and humanitarian agencies;
2. **Decentralized response centres** to ensure local partners are able to support recovery and response efforts in remote areas quickly and according to specific needs; and
3. **Increased communications resilience** by ensuring maximum protection of communications infrastructure and capacity building to ensure the ability to restore services in the event of destruction or damage, and a clear plan for joint emergency response with ETC partners.

PREPAREDNESS SERVICES IN THE PACIFIC

- **Coordination** — with government-led groups, local ICT Working Groups, and partnerships with humanitarian agencies, industry and government.
- **Training and simulation** — to ensure responders are trained on the latest tools and how to use them. Staff take part in simulations that mirror the conditions of potential emergency scenarios, such as an earthquake.
- **Technical assessments** — checking that systems and processes are in place.
- **Reinforce infrastructure** — upgrade global, regional and national infrastructure, preposition equipment, promote technical standards and develop strategic agreements.
- **Guidance and advisory** — develop and share strategic and support materials such as the joint ETC-ITU emergency telecommunications [table-top simulation guide](#) and the ETC-ITU emergency telecommunications [preparedness checklist](#) for disaster management.
- **Advocacy, awareness and collaboration** — promote disaster risk reduction among key ETC stakeholders and forums globally—such as the International Telecommunication Union (ITU) and regionally—such as the Asia-Pacific Telecommunity (APT).
- **Information readiness** — compile and disseminate products and tools such as country profiles, case studies and interactive maps.

COVID-19 RESPONSE

The ETC in the Pacific is part of the Joint Pacific COVID-19 Incident Management Team (IMT) led by the WHO Pacific sub-office. As part of the IMT, the ETC identifies country and sector communication needs across 22 Pacific countries and territories. The ETC in the Pacific has published an [operational strategy](#) that countries and territories in the region can adapt to their COVID-19 emergency telecommunications preparedness and response efforts.

All information about ETC preparedness in the Pacific is available on the website:

<https://www.etcluster.org/preparedness/preparedness-pacific-islands>