







## Emergency Telecommunications Cluster (ETC) Typhoon Haiyan Operation, Philippines, 24 April 2014











The ETC was activated in the Philippines to provide timely, predictable and effective communications services to support the humanitarian community responding to the Typhoon Haiyan (known locally as Yolanda) crisis.




As local telecommunications services continue to become operational across all affected areas, the ETC is scaling down activities and migrating users from emergency networks to commercial providers.

**Connectivity Cut-Off Dates**  
 Tacloban – ETC internet services in Tacloban were demobilised on 18th April 2014.  
 Guiuan – ETC internet services in Guiuan will be demobilised by 1st May 2014.

-  National Capital
-  Major Town
-  Intermediate Town
-  Small Town
-  Village
-  First Level Admin Boundary

### ETC Services

-  Internet
-  Phone/Voice
-  Radio
-  Coordination Hub
-  Logistics Hub
-  ICT Helpdesk
-  Information Management
-  Radio Training
-  Assessment Mission
-  Radio Programming

-  Services being provided
-  Planned services
-  No service

**Key Contacts**  
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Data Sources: UNGIWG, Geonames, WFP, ETC

The boundaries and names and the designations used on this map do not imply official endorsement or acceptance by the United Nations.

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