

ETS ACTIVATED

IN OCTOBER 2018

The Emergency Telecommunications Sector (ETS) has established a telephone hotline that serves as a Common Feedback Mechanism in Libya, allowing affected populations to access information about humanitarian services and provide their feedback in eight languages. The ETS is also strengthening UN security communications in Libya by implementing back-up radio and satellite communication solutions.

ETS is providing services in

2 Common operational areas (Tripoli and Benghazi)

Plus a nationwide Common Feedback Mechanism (CFM)

Hotline for COVID-19 and humanitarian information

Chatbot for frequently asked questions

2021 ETS FUNDING APPEAL*

18%

Received: USD 158,000

Requirement: USD 882,000

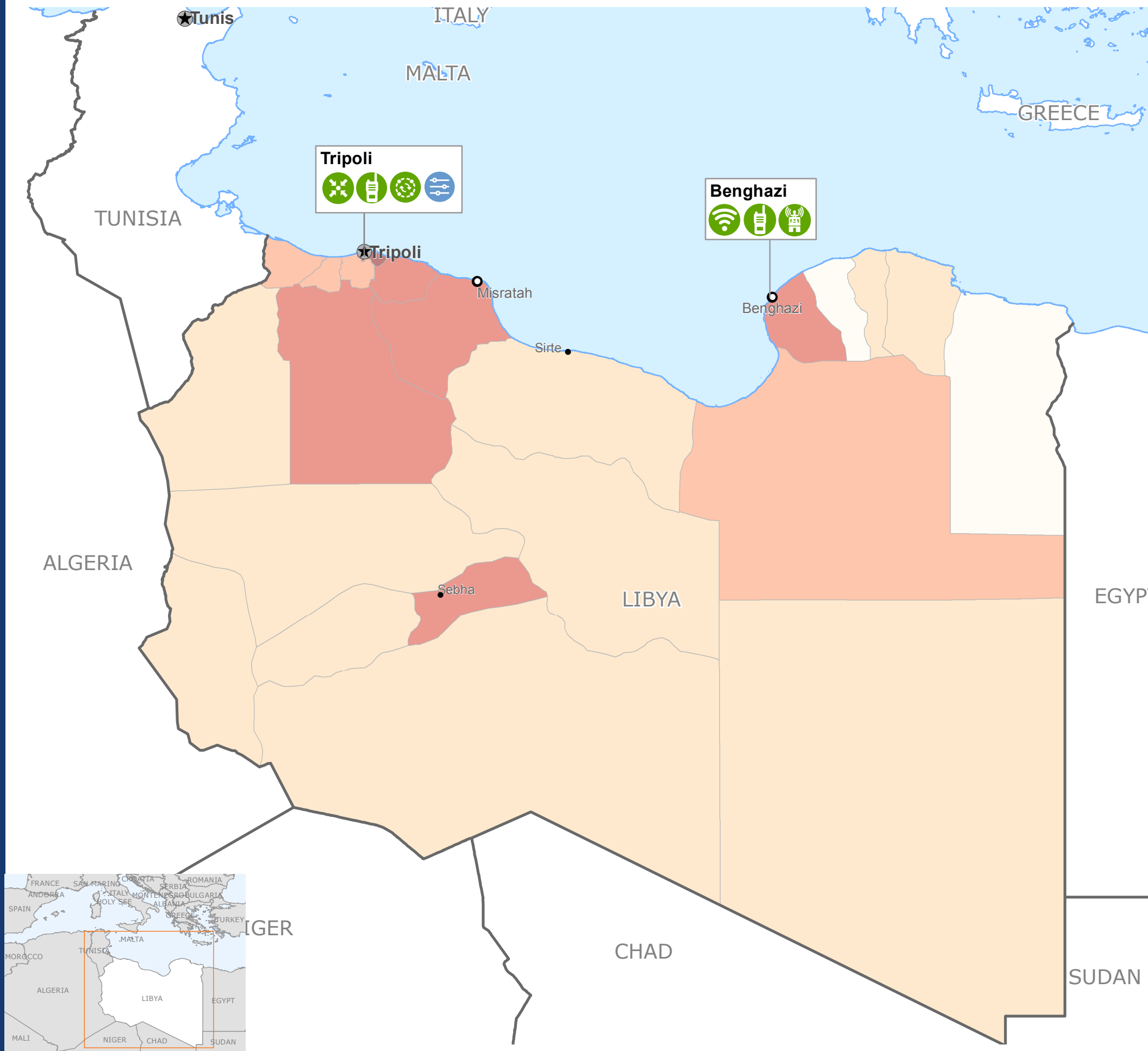


*USD 280,450 has been extended to the end of May 2022 for the completion of 2020 activities

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For more information:
www.etcluster.org/emergencies/libya-crisis



Internet	UNDSS Security Operations Centre (SOC)	Service Provided	National Capital
Security Communications	Coordination	Service Planned	Major Town
Common Feedback Mechanism	Information Management	Remote Service	Intermediate Town
			International boundary
			Undetermined boundary
			District boundary

No. of Humanitarian Organizations

	5 - 6
	7 - 9
	10 - 12
	13 - 16
	17 - 22

N
 0 50 100 km

The designations employed and the presentation of material in the map(s) do not imply the expression of any opinion on the part of WFP concerning the legal or constitutional status of any country, territory, city or sea, or concerning the delimitation of its frontiers or boundaries.

This dashboard is based on the best information available at the time of production. Provision of the services included are dependent upon funding and access conditions. Locations are proposed only and subject to final confirmation with humanitarian partners.

Data sources: WFP, UNGI/WG, GeoNames, GAUL, OCHA
Prepared by HQ EME GIS