





### **ETS ACTIVATED**

IN OCTOBER 2018

The Emergency Telecommunications Sector (ETS) has established a telephone hotline that serves as a Common Feedback Mechanism in Libya, allowing affected populations to access information about humanitarian services and provide their feedback in eight languages. The ETS is also strengthening UN security communications in Libya by implementing back-up radio and satellite communication solutions.

#### **ETS** is providing



Emergency communications support services to humanitarian organizations in



2 Common operational areas (Tripoli and Benghazi)

# Plus a nationwide Common Feedback Mechanism (CFM)



Hotline for COVID-19 and humanitarian information



Chatbot for frequently asked questions

# **2021 ETS FUNDING APPEAL**\*

18%



Received: USD 158,000

Requirement: USD 882,000

\*USD 280,450 has been extended to the end of May 2022 for the completion of 2020 activities

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## For more information:

www.etcluster.org/emergencies/libya-crisis

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This dashboard is based on the best information available at the time of production. Provision of the services included are dependent upon funding ad access conditions. Locations are proposed only and subject to final confirmation with humanitarian partners.

Data sources: WFP, UNGIWG, GeoNames, GAUL, OCHA

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