

ETS ACTIVATED

IN OCTOBER 2018

The Emergency Telecommunications Sector (ETS) has established a telephone hotline that serves as a Common Feedback Mechanism in Libya, allowing affected populations to access information about humanitarian services and provide their feedback in eight languages. The ETS is also strengthening UN security communications in Libya by implementing back-up radio and satellite communication solutions.

ETS is providing

- 4** Emergency communications support services to humanitarian organizations in
- 2** Common operational areas (Tripoli and Benghazi)

Plus a nationwide Common Feedback Mechanism (CFM)

- Hotline for COVID-19 and humanitarian information
- Chatbot for frequently asked questions

2021 ETS FUNDING APPEAL*

18%

Received: USD 158,000

Requirement: USD 882,000

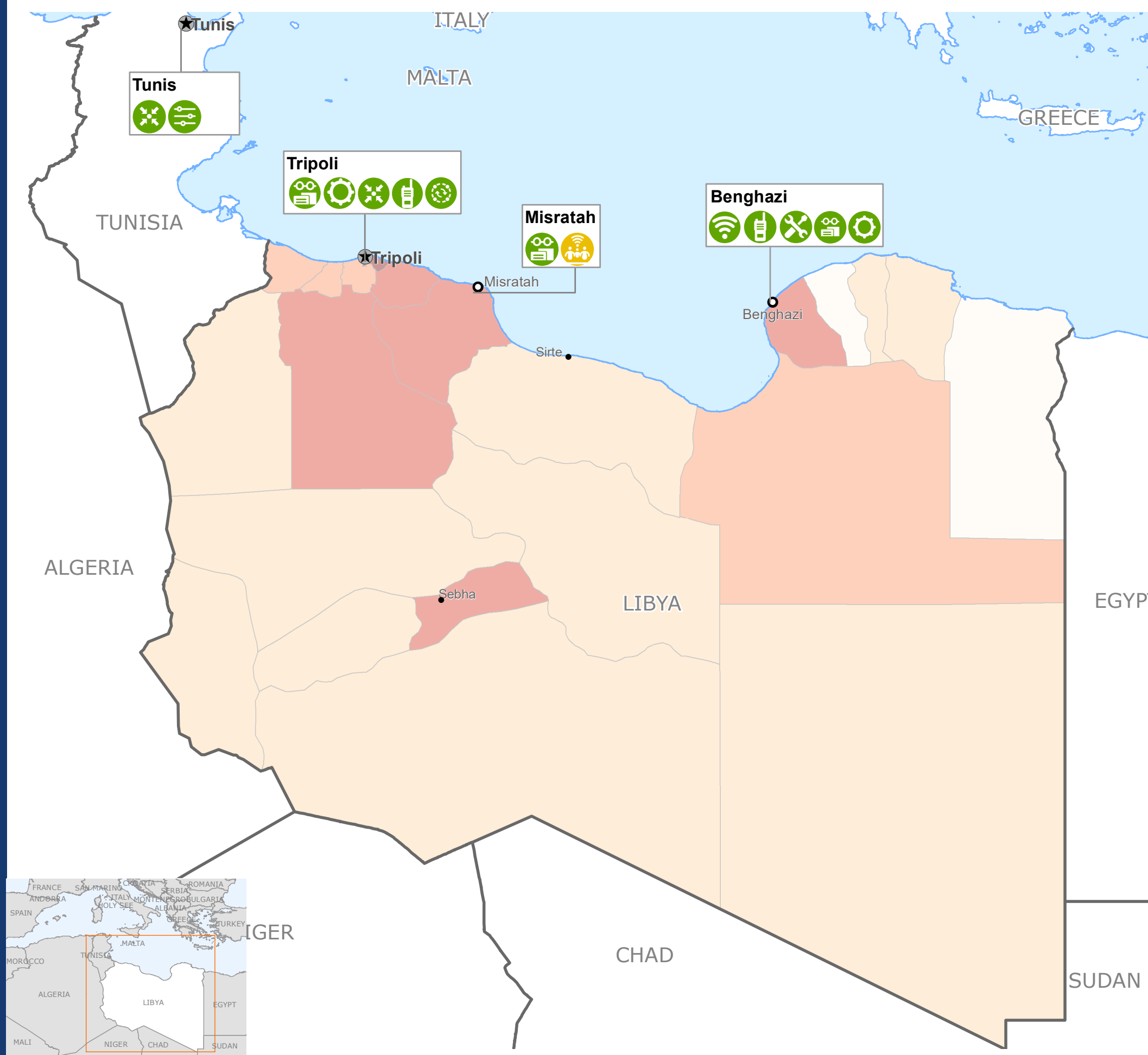


*USD 280,450 has been extended to the end of May 2022 for the completion of 2020 activities

ETS Coordinator: Hikmat Akad

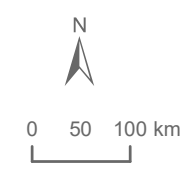
Email: Libya.ETS@wfp.org

For more information:
www.etcluster.org/emergencies/libya-crisis



Internet	Radio Programming	ICT Helpdesk	Service Provided	National Capital	No. of Humanitarian Organizations 5 - 6 7 - 9 10 - 12 13 - 16 17 - 22
Security Communications	Coordination	Wi-Fi service for communities	Service Planned	Major Town	
Common Feedback Mechanism	Assessment Mission	Information Management		Intermediate Town	
				International boundary	
				Undetermined boundary	

District boundary



The designations employed and the presentation of material in the map(s) do not imply the expression of any opinion on the part of WFP concerning the legal or constitutional status of any country, territory, city or sea, or concerning the delimitation of its frontiers or boundaries.

This dashboard is based on the best information available at the time of production. Provision of the services included are dependent upon funding and access conditions. Locations are proposed only and subject to final confirmation with humanitarian partners.

Data sources: WFP, UNGIWG, GeoNames, GAUL, OCHA