

ETS ACTIVATED

IN OCTOBER 2018

The Emergency Telecommunications Sector (ETS) has established a telephone hotline that serves as a Common Feedback Mechanism in Libya, allowing affected populations to access information about humanitarian services and provide their feedback in eight languages. In order to further increase access to information and means of communication, the ETS is providing Internet connectivity services to affected populations at a UNHCR-managed site in Tripoli. The ETS is also strengthening UN security communications in Libya by implementing back-up radio and satellite communication solutions.

ETS is providing

- 4** Emergency communications support services to humanitarian organizations in
- 2** Common operational areas (Tripoli and Benghazi)

Plus 2 Services for Communities

- COVID-19 and humanitarian information hotline (CFM)
- Wi-Fi service for POCs at UNHCR Community Day Centre

2021 ETS FUNDING APPEAL*

18%

Received: USD 158,000

Requirement: USD 882,000

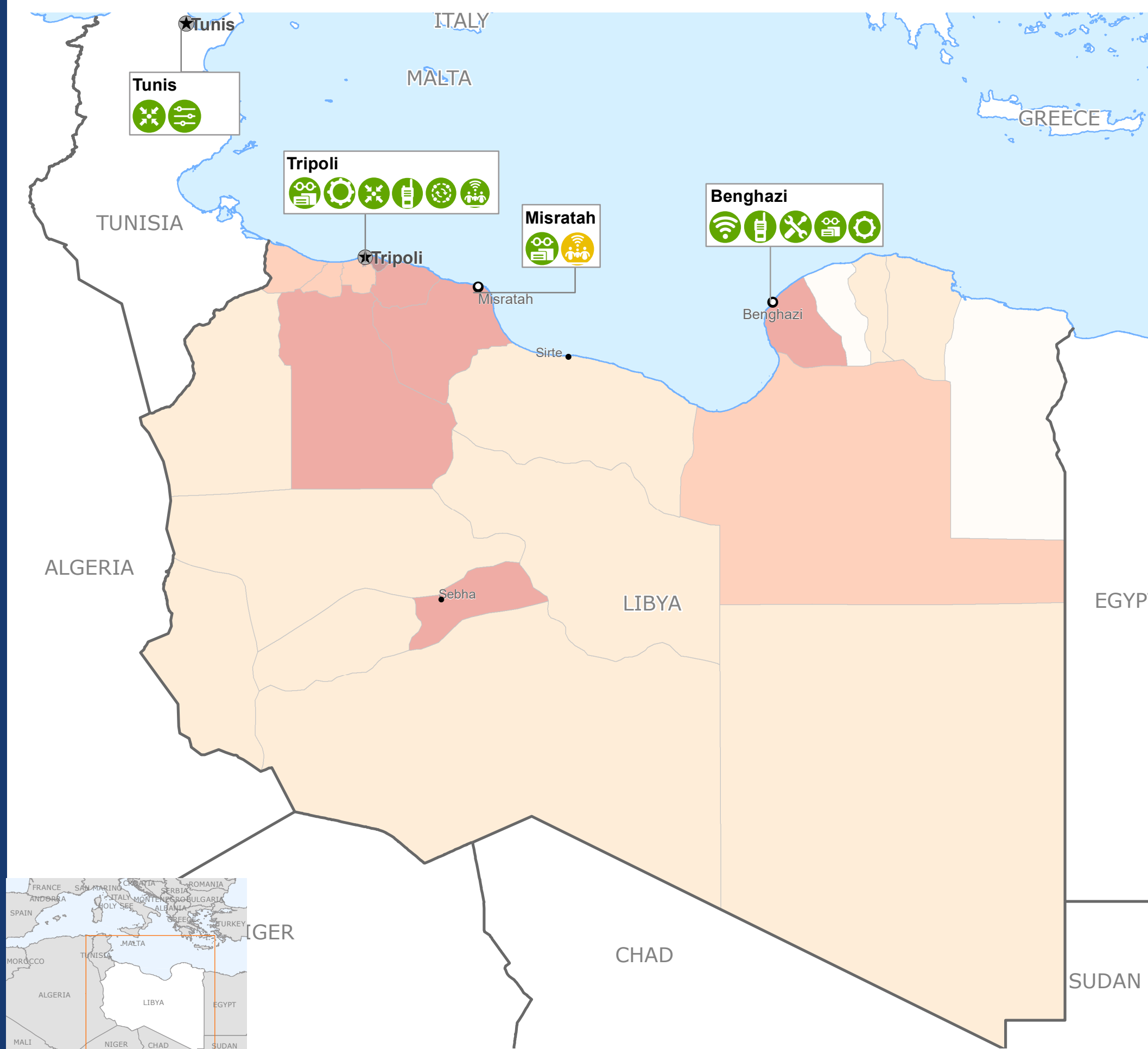


*USD 280,450 has been extended to the end of May 2022 for the completion of 2020 activities

ETS Coordinator: Hikmat Akad

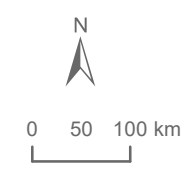
Email: Libya.ETS@wfp.org

For more information:
www.etcluster.org/emergencies/libya-crisis



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|---------------------------|--------------------|-------------------------------|------------------|
| Internet | Radio Programming | ICT Helpdesk | Service Provided |
| Security Communications | Coordination | Wi-Fi service for communities | Service Planned |
| Common Feedback Mechanism | Assessment Mission | Information Management | |

- National Capital
 - Major Town
 - Intermediate Town
 - International boundary
 - Undetermined boundary
 - District boundary
- No. of Humanitarian Organizations**
- 5 - 6
 - 7 - 9
 - 10 - 12
 - 13 - 16
 - 17 - 22



The designations employed and the presentation of material in the map(s) do not imply the expression of any opinion on the part of WFP concerning the legal or constitutional status of any country, territory, city or sea, or concerning the delimitation of its frontiers or boundaries.

This dashboard is based on the best information available at the time of production. Provision of the services included are dependent upon funding and access conditions. Locations are proposed only and subject to final confirmation with humanitarian partners.

Data sources: WFP, UNGIWG, GeoNames, GAUL, OCHA