



ETS ACTIVATED

IN OCTOBER 2018

The Emergency Telecommunications Sector (ETS) has established a telephone hotline that serves as a Common Feedback Mechanism in Libya, allowing affected populations to access information about humanitarian services and provide their feedback in six languages. In order to further increase access to information and means of communication, the ETS is providing Internet connectivity services to affected populations at a UNHCR-managed site in Tripoli. The ETS is also strengthening UN security communications in Libya by implementing back-up radio and satellite communication solutions.

- ETS is providing**
- 4** Emergency communications support services to humanitarian organizations in
 - 2** Common operational areas

- Plus 2 Services for Communities**
- COVID-19 and humanitarian information hotline (CFM)
 - Wi-Fi service for POCs at UNHCR Community Day Centre

2021 ETS FUNDING APPEAL*

17%

Received: USD 148,000

Requirement: USD 882,000

*USD 280,450 has been extended to the end of 2021 for the completion of 2020 activities

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For more information: www.etcluster.org/emergencies/libya-crisis

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This dashboard is based on the best information available at the time of production. Provision of the services included are dependent upon funding and access conditions. Locations are proposed only and subject to final confirmation with humanitarian partners.



Internet	Radio Programming	ICT Helpdesk	Preparedness	National Capital	No. of Humanitarian Organizations 2-3 4-6 7-11 12-15 16-20	 0 50 100 km
Security Communications	Coordination	Wi-Fi service for communities	Service Provided	Major Town		
Common Feedback Mechanism	Assessment Mission	Information Management	Service Planned	Intermediate Town		
				International boundary		
				Undetermined boundary		
				District boundary		