



Internet	Radio Programming	ICT Helpdesk	Preparedness	National Capital	<b>No. of Humanitarian Organizations</b> 2 - 3 4 - 6 7 - 11 12 - 15 16 - 20
Security Communications	Coordination	Wi-Fi service for communities	Service Provided	Major Town	
Common Feedback Mechanism	Assessment Mission	Information Management	Service Planned	Intermediate Town	
				International boundary	
				Undetermined boundary	
				District boundary	



## ETS ACTIVATED

IN OCTOBER 2018

The Emergency Telecommunications Sector (ETS) has established a telephone hotline that serves as a Common Feedback Mechanism in Libya, allowing affected populations to access information about humanitarian services and provide their feedback in six languages. In order to further increase access to information and means of communication, the ETS is providing Internet connectivity services to affected populations at a UNHCR-managed site in Tripoli. The ETS is also strengthening UN security communications in Libya by implementing back-up radio and satellite communication solutions.

- ETS is providing**
- 4** Emergency communications support services to humanitarian organizations in
  - 2** Common operational areas (Tripoli and Benghazi)
- Plus 2 services for communities**
- COVID-19 and humanitarian information hotline (CFM)
  - Wi-Fi service for POCs at UNHCR Community Day Centre

**2021 ETS FUNDING APPEAL\***

18%

Received: USD 158,000

Requirement: USD 882,000

\*USD 280,450 has been extended to the end of 2021 for the completion of 2020 activities

**ETS Coordinator:** Dalia Mansour (acting)

**Email:** [Libya.ETS@wfp.org](mailto:Libya.ETS@wfp.org)

**For more information:**  
[www.etcluster.org/emergencies/libya-crisis](http://www.etcluster.org/emergencies/libya-crisis)

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This dashboard is based on the best information available at the time of production. Provision of the services included are dependent upon funding and access conditions. Locations are proposed only and subject to final confirmation with humanitarian partners.

