

# Nigeria Protection

2021

## Operation overview

More than 7 million people across Adamawa, Borno and Yobe states in North-East Nigeria are in need of lifesaving assistance due to ongoing violence in the region. The ETS in Nigeria provides data connectivity to support humanitarian in assisting affected populations and security communications to support the safety and security of staff.



Services for humanitarian provided in **10 COMMON OPERATIONAL AREAS**



**100 PERCENT FUNDED**, of the required **US\$1.97 MILLION** to maintain services in 2021



**10 SECURITY OPERATION CENTRES (SOCs)** supported by the ETS



ETS was activated on **23 NOVEMBER 2016**



## Communication needs in North-East Nigeria

Humanitarians work in unstable and insecure areas throughout North-East Nigeria. To assist the response community, the ETS provides reliable and effective means of communication to work, stay safe and communicate with colleagues. Across 10 common operational areas of the region – Bama, Banki, Damasak, Damaturu, Dikwa, Gwoza, Maiduguri, Monguno, Ngala and Yola – the ETS provides communication services to humanitarian workers from UN agencies and I/NGO partner organizations.

## Services for humanitarians

**Data connectivity** — The ETS provides internet connectivity for 3,642 members of the response community in eight humanitarian hubs — Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno and Ngala.

**Security communications** services – in 10 common operational areas.

**Capacity building** — The ETS organizes training sessions to enable humanitarians to learn about radio communications procedures to facilitate the humanitarian response on the ground.

**Information Management** — The ETS collects and analyses operational data and develops timely and accurate information products. These inform decision-making and coordination activities.

**Strengthening coordination with partners** — The ETS works closely with other UN agencies, as well as local and international non-governmental organizations (NGOs), to ensure an effective and coordinated response. Local ETS Working Group meetings are organized monthly.

See ETS Nigeria service catalogue [here](#).

## Projects in 2021

Maintained the **provision of data connectivity** in eight humanitarian hubs in Borno State.

Provided **security communications services**, including the maintenance of common Security Operations Centre (SOC), for the safety and security of humanitarian responders.

Installed **hybrid solar-based power systems** to provide more sustainable power supply at all eight humanitarian hubs to ensure the provision of ETS services 24/7.

Conducted **capacity building** sessions to empower the humanitarian community on security communications.

Conducted an **assessment** to identify potential projects to provide **communications services to affected populations**.

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**Partner and donor organizations supporting the ETS in North-East Nigeria:** European Civil Protection and Humanitarian Aid Operations (ECHO), Federal Republic of Germany Foreign Office, Government of Luxembourg, Norwegian Ministry of Foreign Affairs, Swedish International Development Cooperation Agency (SIDA), Canada Department of Foreign Affairs, Trade and Development (DFATD), United States Agency for International Development (USAID)/Office of U.S. Foreign Disaster Assistance (OFDA), WFP