

Nigeria

Protection

2024

Operation overview

More than **8.3 million people** across Adamawa, Borno and Yobe states in North-East Nigeria are in need of lifesaving assistance due to ongoing violence in the region. The ETS in Nigeria is providing **data connectivity** to support humanitarians in assisting affected populations and **security communications** to support the safety and the security of the staff members.



Services for humanitarians provided in **10 COMMON OPERATIONAL AREAS**



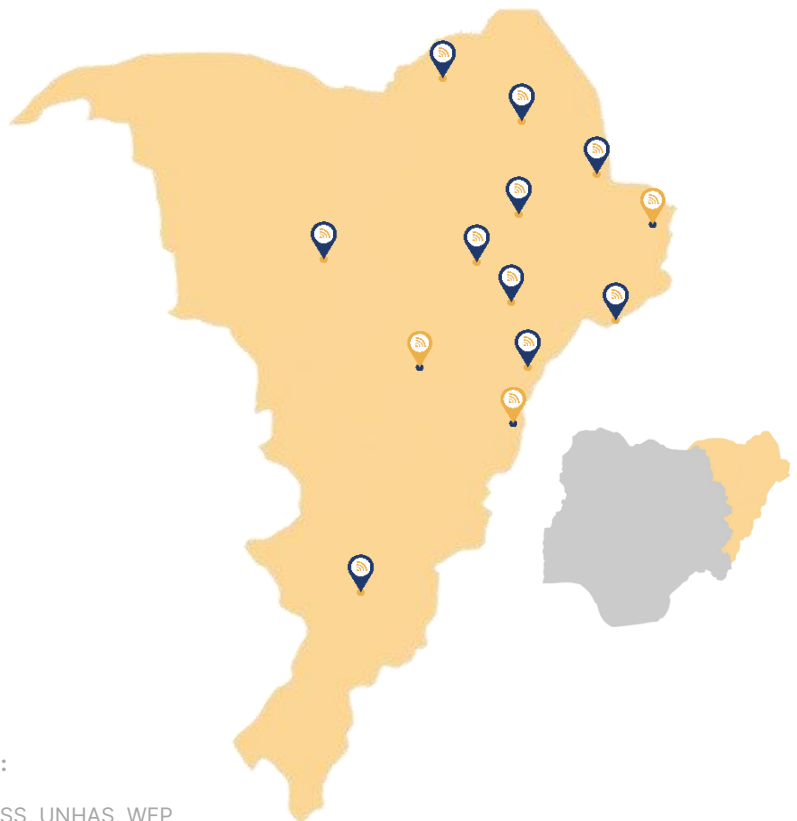
10 SECURITY OPERATION CENTRES (SOCs) supported by the ETS



28.45% FUNDED out of the required **US\$1.16 MILLION** to maintain services in 2024



ETS was activated on **23 NOVEMBER 2016**



Organizations supporting the ETS in Nigeria:

Donors – USAID/BHA, NHF

Partners – INTERSOS, IOM, OCHA, NHF, UNDSS, UNHAS, WFP

Communication needs in North-East Nigeria

Since activation in November 2016, the ETS has led the inter-agency ICT response in northeast Nigeria through coordination and information management services and provision of vital communications services to the humanitarian community. To enable a coordinated humanitarian response and to support the safety and security of the response community, the ETS provides security communications services in Maiduguri, Damaturu, and Yola metropolitan areas, and internet and security communications services in the eight humanitarian hubs across Borno State—Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno and Ngala. The ETS is delivering shared communications services, enabling humanitarians to carry out their work efficiently.

Services for humanitarians [\(see ETS Nigeria service catalogue here\)](#)

Data connectivity — The ETS is providing connectivity for members of the response community in eight humanitarian hubs: Bama, Banki, Damasak, Dikwa, Gwoza, Maiduguri, Monguno and Ngala.

Security communications — The ETS is providing security communications (radio) services in 10 common operational areas in support of UNDSS to keep staff in the field safe and secure. Radio services includes support to the 10 Security Operations Centres (SOCs), and radio programming across Borno, Adamawa, and Yobe States.

Capacity building — The ETS has delivered training sessions to enable humanitarians to learn about radio communications procedures to facilitate the humanitarian response.

Information Management — The ETS collects and analyses operational data and develops timely and accurate information products. These inform decision-making and coordination activities.

Strengthening coordination with partners — The ETS is working closely with other UN agencies, as well as local and international NGOs, to ensure an effective and coordinated response. Local ETS Working Group meetings are organized monthly.



Projects planned for 2024

Maintain the provision of **data connectivity services** in eight humanitarian hubs, targeting at least 3,500 individuals from 95 non-governmental organizations and UN agencies.

Provide and maintain **security communications services**, including the maintenance of 10 common Security Operations Centres (SOCs) to support the safety and security of humanitarian responders.

Deploy security communications systems and internet connectivity services in **Dambo** Local Government Area (LGA) and **Pulka** in collaboration with UNDSS and UNOCHA.

Upgrade the **solar power solutions** to support communications needs in the eight humanitarian hubs in north-east Nigeria.

Deploy **Public Announcement System** for the affected population in Bama on the **S4C** activities.