

## Nigeria – Conflict

### ETS Situation Report #76

Reporting period: 01/02/2023 to 28/02/2023

Led by the World Food Programme (WFP), the ETS was activated in North-East Nigeria in November 2016 in response to the protection crisis. ETS Nigeria SitReps are issued monthly.

## Highlights

- The ETS conducted an emergency mission to Bama to programme a new frequency in response to an issue with interference on the VHF radio network. All radio users at the humanitarian hub have switched to the temporary frequency while the team works on a permanent resolution to the problem.
- The team conducted routine maintenance checks on its data connectivity and radio communications infrastructure in Banki and Damasak and replaced the faulty Uninterruptible Power Supply (UPS) supporting ETS connectivity services in Damasak.
- The ETS provided security communications training to 39 NGO staff from ZOA International and Malteser International. The sector also programmed 27 handheld radios for OCHA, UNDP, UNHCR, UNMAS, ZOA International, and Malteser International.



The ETS installed new Uninterruptible Power Supply (UPS) devices in Damasak. Photo: WFP/ETS

## Activities

### Internet connectivity

In February, the ETS provided reliable internet connectivity services to 1,828 users from 91 organizations—including 14 UN agencies and 77 NGOs—across eight humanitarian hubs in north-east Nigeria.

The ETS is engaging with the vendor Marlink to test Starlink satellite connectivity in a selection of operational locations in the northeast of Nigeria. Starlink announced the launch of the service in Nigeria in January 2023, amid plans to roll out Starlink connectivity in more locations across Africa.

The ETS completed the installation of an audio teleconferencing kit in the Red Roof Hub in Maiduguri and trained 10 staff from IOM on the usage of the kit. The sector also connected a solar power back-up system in the Red Roof Hub to support the security communications services.

The ETS conducted a needs analysis on behalf of United Nations Humanitarian Air Services (UNHAS) for the installation of a solar power solution in their office at the airport in

Maiduguri. The ETS shared its calculation of UNHAS' power consumption requirements with WFP's Fast Information Technology Telecommunication Emergency Support Team (FITTEST) who are supporting with the design of the solution.

ETS Nigeria is continuing to collaborate with the Global ETC and ETC Syria on plans for a network security upgrade that will bring the ETS internet network in line with WFP standards for secure data connectivity.

### Security communications

The ETS provides security communications in 10 common operational areas across north-east Nigeria. 1,367 humanitarian staff from 14 UN agencies are using the ETS' Very High Frequency (VHF) radio services for security communications.

The ETS conducted an emergency mission to Bama after interference was reported on the VHF radio network. While the team was unable to identify the source of the interference, a new frequency was programmed that can be used by staff at the humanitarian hub until the issue is resolved. The ETS team is continuing to work on a permanent solution.

The team conducted a mission to Banki to carry out a routine maintenance check on the security communications infrastructure to maximize the service for humanitarians.

In Damasak, the ETS conducted a radio maintenance check and the faulty Uninterruptible Power Supply (UPS) supporting ETS connectivity services was replaced.

The ETS provided security communications training to 39 NGO staff from ZOA International and Malteser International, on basic VHF radio and push-to-talk (PTT) satellite phone use.

27 handheld radios were programmed for OCHA, UNDP, UNHCR, UNMAS, ZOA International, and Malteser International.

### User support

The team resolved 50 issues reported to the ETS helpdesk in February.

## Additional Information

See the [ETS Dashboard](#) for an overview of planned and existing service locations.

## Funding

The budget requirement for 2023 is US\$2,000,000. The ETS has not yet received any funding for its activities in 2023.

## Challenges

The security situation remains volatile, with heightened concerns surrounding the elections which were held on 25 February. According to UNDSS reports, there are post election

protests against some results in some towns. This may affect ETS mobility in the region. The situation will continue to be monitored.

## Meetings

The next Global ETC Joint Teleconference will be held on **23 March 2023**.

## Contacts

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All information related to ETS operations can be found on the website:

[www.etcluster.org/emergencies/nigeria-crisis](http://www.etcluster.org/emergencies/nigeria-crisis)

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