

Nigeria – Conflict

ETS Situation Report #71

Reporting period: 01/09/2022 to 30/09/2022

Led by the World Food Programme (WFP), the ETS was activated in North-East Nigeria in November 2016 in response to the protection crisis. ETS Nigeria SitReps are issued monthly.

Highlights

- In 2022, the ETS has provided reliable internet connectivity services to 3,163 users from 102 organizations across eight sites. Further, the ETS is providing security communications services to 1,367 humanitarian responders in ten sites across north-east Nigeria.
- The ETS extended internet connectivity to the UNHAS check-in lounge and cargo section in Maiduguri International Airport.
- Telecommunications Security Standards {TESS+} conducted a mission from 19 to 30 September to assess the UNDSS security communications infrastructure in Nigeria.



The ETS set up an access point to improve connectivity coverage at the humanitarian hub in Banki. Photo: WFP/ETS

Activities

Coordination

The ETS hosted the monthly local Working Group meeting on 21 September to discuss updates and challenges as part of efforts to provide technical support to the local working group members.

Internet connectivity

Since the beginning of the year, the ETS has provided reliable internet connectivity services to 3,163 users from 102 organizations—including 17 UN agencies and 85 NGOs—across eight sites in north-east Nigeria.

The ETS team deployed to Banki, Bama, Damasak and Monguno to conduct VSAT maintenance and to install a portable satellite terminal (BGAN) in the hub.

The ETS team remotely resolved VSAT satellite issues in response to service interruptions in Bama, Dikwa and Gwoza.

The ETS extended internet connectivity to the UNHAS check-in lounge and cargo section in Maiduguri International Airport. Humanitarians registered on the ETS network now have access to connectivity at the UNHAS lounge.

Security communications

The ETS is providing security communications services to 1,367 humanitarian responders in ten sites across north-east Nigeria.

In September, the ETS in Nigeria programmed a total of three handheld radios for three humanitarian organizations — OCHA, UNWOMEN, and WFP.

The team deployed to Damasak and Monguno from 1 to 8 September to re-install security communications equipment in the reinforced bunkers.

{TESS+} conducted a mission from 19 to 30 September to assess the UNDSS security communications infrastructure in Nigeria. The ETS is on standby for any follow-up action required from ETS the UNDSS in Nigeria.

With the support of {TESS+}, issues were resolved in the newly re-established remote SOC in Dikwa.

Services for communities

The ETS is planning to implement a pilot Public Announcement System service in the Internally Displaced Persons (IDP) camp in Bama to ensure communities have access to information on humanitarian assistance including food registration, water distribution schedules, and security incidents. The pilot project addresses information and communications needs identified among affected communities in north-east Nigeria following two assessment missions conducted in Maiduguri and Bama in August and November 2021. The procurement process commenced in September 2022.

User support

The team resolved 90 issues reported to the ETS helpdesk in September.

Funding

The ETS is fully funded out of a required US\$1,600,000 to carry out its 2022 activities.

Challenges

The availability of helicopter flights to field locations is currently very restricted due to space limitations, weather conditions, and security concerns. This is impacting on ETS deployments.

The security situation remains volatile.

Meetings

The next Global ETC Joint Teleconference covering the Bangladesh, Central African Republic, Nigeria, Syria and Yemen operations will be held on **12 October 2022**.

The next Local ETS Working Group meeting will be held on **26 October 2022**.

Contacts

NAME	POSITION	LOCATION	CONTACT
Elmuiez Babikir	ETS Coordinator	Maiduguri, Nigeria	Elmuiez.babikir@wfp.org
Oyintare Kalama	ETS Information Management Officer (IMO)	Maiduguri, Nigeria	Oyintare.kalama@wfp.org

All information related to ETS operations can be found on the website:

www.etcluster.org/emergencies/nigeria-crisis

For more informations or to be added or deleted from the mailing list please contact:

Nigeria.ETS@wfp.org