

## Nigeria – Crisis

### ETS Situation Report #47

Reporting period 01/09/2020 to 30/09/2020

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

### Highlights

- The ETS continues to provide Internet connectivity and security communications services to the response community in 10 sites. Since the beginning of the year, the team has provided Internet connectivity to more than 3,960 users from 109 organizations across North-East Nigeria.
- Throughout September, the ETS programmed 33 radios for humanitarian responders to improve the communication network between staff in the region and to support their safety and security.
- The country-wide migration of data connectivity infrastructure continued in six locations in North East Nigeria – Bama, Banki, Damasak, Gwoza, Monguno, Ngala.



A contractor reinforces the physical structure of ETS prefabs in the Red Roof hub to provide protection against harsh weather conditions.

*Photo: ETS Nigeria*

### ETS Activities

- Since the beginning of the year, the ETS has provided Internet connectivity services to more than 3,960 users from 109 organizations (15 United Nations agencies and 94 non-governmental organizations/NGOs) across North-East Nigeria. In addition, the team resolved 109 issues reported to the helpdesk in September.
- This month, the ETS conducted a webinar session on basic VHF radio use for six participants from Solidarites International (SI) in Maiduguri.
- Throughout the month, the ETS programmed 33 radios for humanitarian staff to improve the communication network between staff in the region.



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- During September, Marlink field engineers continued the country-wide migration of data connectivity infrastructure in six locations – Bama, Banki, Damasak, Gwoza, Monguno, Ngala. The field engineers will next deploy to Dikwa in October, the last site to fulfil the same objective.
  - The ETS facilitated improvements to the physical structures of the prefabs that serve as offices in the Red Roof hub in Maiduguri to reinforce them against harsh weather conditions.

## **Planned Activities**

- As travel restrictions caused by COVID-19 have eased, the ETS team is planning for the installation of a hybrid solar-based power system in all eight sites in Borno State, Nigeria. The much-anticipated project aims to provide a more reliable and sustainable power supply for humanitarians who currently rely on fossil-fueled generators.

## **Challenges**

- The ETS has postponed several of its planned activities – including field missions and physical training sessions – due to travel restrictions to curb the spread of the COVID-19 pandemic in North-East Nigeria. The restrictions on field travel will directly impact the set Key Performance Indicators (KPIs) for ETS activities in 2020.

## **Funding**

- The ETS is 59.3% funded of the total US\$2.95 million required to carry out its projects in 2020.

## **Meetings**

- The next Global ETC Joint Teleconference covering Bangladesh, Central African Republic, Libya, Nigeria, Syria and Yemen operations will be held on 14 October.
- The next Local ETS Working Group meeting will be held on 21 October 2020.

## **Information**

- All information on the ETS response in North-East Nigeria can be found [here](#).
- The latest ETS Dashboard and infographic are available on [etcluster.org](http://etcluster.org).
- For more information or to contact the team on the ground please contact [Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org).

## **Key ETS Contacts**

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