

## Nigeria – Conflict

### ETS Situation Report #72

Reporting period: 01/10/2022 to 31/10/2022

Led by the World Food Programme (WFP), the ETS was activated in North-East Nigeria in November 2016 in response to the protection crisis. ETS Nigeria SitReps are issued monthly.

## Highlights

- In 2022, the ETS has provided reliable internet connectivity services to 3,352 users from 105 organizations across eight sites. The ETS continues to provide security communications services in 10 locations.
- The ETS extended internet connectivity for responders in Ngala and Gwoza by installing a portable connectivity device.
- The ETS deployed with a WFP FITTEST specialist to Banki and Ngala to conduct solar power assessments as part of a project across nine field offices.



The ETS extended internet connectivity in Ngala for responders there. Photo: WFP/ETS

## Activities

### Internet connectivity

Since the beginning of the year, the ETS has provided reliable internet connectivity services to 3,352 users from 105 organizations—including 18 UN agencies and 87 NGOs—across eight sites in north-east Nigeria. Internet connectivity in all eight locations are up and running with full capacity.

The ETS team deployed to Bama on 05 October to install VSAT connectivity equipment in the hub to improve connectivity services.

The team deployed to Gwoza on 13 October and Ngala on 15 October to install BGAN portable connectivity devices to support the services provided by the VSAT satellite terminal in the Security Operations Centre (SOC).

The ETS carried out remote maintenance on the SOC in Gwoza to improve the services.

The ETS deployed with a WFP FITTEST specialist to Banki from 11 to 13 October and Ngala on 14 October to conduct solar power assessments. The results of assessments will be used to inform the ongoing IOM humanitarian hub survey.

### Security communications

The ETS conducted a mission to Bama from 19 to 20 October to carry out an inventory of assets as well as carry out maintenance activities on security communications radio services.

The ETS, UNDSS, UNOCHA, and {TESS+} participated in a joint security communications site assessment in Damboa on 20 October to assess options to increase the safety and security of humanitarians there.

The ETS trained 11 Information Management and Mine Action Program (iMMAP) staff on basic user radio communications on 21 October.

Overall security communications systems were enhanced through programming of radios. Four VHF handheld radios and one mobile radio were programmed for UNDP. Two VHF handheld radios were programmed for iMMAP. Nine handheld VHF radios were programmed for IOM.

### Services for communities

The ETS is planning to implement a pilot Public Announcement System service in the Internally Displaced Persons (IDP) camp in Bama to ensure communities have access to information on humanitarian assistance including food registration, water distribution schedules, and security incidents. The procurement of equipment to set up the service is ongoing.

### User support

The team resolved 47 issues reported to the ETS helpdesk in October.

## Funding

The ETS is fully funded with US\$1,600,000 to carry out its 2022 activities.

## Challenges

The availability of helicopter flights to field locations is currently very restricted due to space limitations, weather conditions, and security concerns. This is impacting on ETS deployments.

The security situation remains volatile.

## Meetings

The next Global ETC Joint Teleconference covering the Bangladesh, Central African Republic, Nigeria, Syria and Yemen operations will be held on **09 November 2022**.

## Contacts

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All information related to ETS operations can be found on the website:

[www.etcluster.org/emergencies/nigeria-crisis](http://www.etcluster.org/emergencies/nigeria-crisis)

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