

Nigeria – Crisis

ETS Situation Report #55

Reporting period 01/05/2021 to 31/05/2021

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is leading the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

Highlights

- The ETS continues to provide reliable Internet connectivity and security communications services to the response community in 10 sites. Since the beginning of the year, the team has provided Internet connectivity to more than 2,498 users from 89 organizations across North-East Nigeria.
- The ETS programmed 18 radios for humanitarians in North-East Nigeria in May.
- In May, the ETS conducted a pre-assessment in seven Internally Displaced Persons (IDP) camps in Maiduguri to explore the need for services for communities.



An ETS technical team in Gubio's Internally Displaced Persons (IDP) camp pre-assess the need for services for communities.

Photo: ETS Nigeria

ETS Activities

- Since the beginning of the year, the ETS has provided reliable Internet connectivity services to more than 2,498 users from 89 organizations (15 UN agencies and 74 NGOs) across North-East Nigeria.
- The team resolved 65 issues reported to the ETS helpdesk in May.
- Throughout May, the ETS programmed 18 radios for humanitarian staff — UNDP, UNFPA, UNOPS, UNOCHA and Solidarites International (SI) — to improve the communication network between staff in the region.



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- This month, the ETS conducted two webinar sessions on basic VHF radio use for two participants from Premiere Urgence Internationale (PUI) and one participant from the United Nations Office for Project Services (UNOPS) in Maiduguri.
 - In May, the ETS carried out a pre-assessment in seven IDP camps in Maiduguri to explore the need for services for communities.
 - The ETS conducted a mission to Banki on 19 May to carry out corrective maintenance work on satellite connectivity equipment to optimize services for humanitarians. The planned follow-up visit has been cancelled due to security concerns.

Planned Activities

- The ETS is planning to conduct a mission to install the Digital Mobile Radio (DMR) system and upgrade existing telecommunications infrastructure in the Security Operations Centre (SOC) in Damaturu.

Challenges

- The availability of helicopters to field locations is currently very restricted due to space limitations, weather conditions and security concerns, which is impacting on ETS deployments.
- The security situation remains volatile.

Funding

- The ETS is now 69.4 percent funded to continue its activities in 2021.

Meetings

- The next Global ETC Joint Teleconference covering Bangladesh, Central African Republic, Libya, Nigeria, Syria and Yemen operations will be held on **23 June 2021**.
- The next Local ETS Working Group meeting will be held on **2 June 2021**.

Information

- All information on the ETS response in North-East Nigeria can be found [here](#).
- The latest ETS Dashboard and infographic are available on etcluster.org.
- For more information or to contact the team on the ground please contact Nigeria.ETS@wfp.org.

Key ETS Contacts

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