

## Nigeria – Crisis

### ETS Situation Report #43

**Reporting period 01/05/2020 to 31/05/2020**

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is convening the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

### Highlights

- The ETS continues to provide data connectivity and security communications services to the response community. Since the beginning of the year, the team has provided Internet connectivity to more than 3,118 users from 97 organizations across North-East Nigeria.
- Throughout May, the ETS programmed 16 radios for humanitarian responders to improve the communication between staff in the region and to ensure their safety and security.



An ETS staff member receiving a consignment of hybrid solar-based power equipment in a WFP warehouse in Maiduguri.  
*Photo: ETS Nigeria*

### ETS Activities

- Since the beginning of the year, the ETS has provided Internet connectivity services to more than 3,118 users from 97 organizations (15 United Nations agencies and 82 non-governmental organizations/NGOs) across North-East Nigeria. In addition, 73 issues reported to the helpdesk were resolved in May.
- The ETS prepared training packages on ETS IT Policy and the use of PTT satellite phones that will be used for training webinars in the coming weeks. This month, the ETS conducted two webinar sessions for World Food Programme (WFP) and Family Health International (FHI360) IT focal persons.
- The ETS drafted a concept note for the provision of Internet connectivity services in the proposed International Organization for Migration (IOM)-managed isolation wards for humanitarians that may be infected with COVID-19 in Maiduguri.
- Throughout the month, the ETS programmed 16 radios for staff of humanitarian organizations to improve the communication between staff in the region.



- The ETS' planned mission to Ngala was cancelled due to the unavailability of return flights from that location. However, the ETS team worked with the Security Operations Centre (SOC) operators to provide a temporary solution to the pending telecommunications mast issues.

## Planned Activities

- The team will commence the deployment and installation of the hybrid solar-based power system when COVID-19 travel restrictions are eased. The much-anticipated project is aimed to provide more reliable yet sustainable power supply for humanitarians who currently rely on fossil-fueled generators.

## Challenges

- The ETS has postponed activities, including field missions and training sessions due to travel restrictions to curb the spread of the COVID-19 pandemic in North-East Nigeria. The restrictions on field travel will directly impact the set KPIs of ETS activities for the year.
- The outbreak has also led to delays in staff recruitment and deployment.

## Funding

- The ETS is 59.3% funded of the total US\$2.95 million required to carry out its projects in 2020.

## Meetings

- The next Global ETC Joint Teleconference covering Bangladesh, Central African Republic, Libya, Nigeria, Syria, Yemen and Venezuela (UN High Commissioner for Refugees/UNHCR) operations will be held on TBC.
- The next Local ETS Working Group meeting will be held on 17 June 2020.

## Information

- All information on the ETS response in NE Nigeria can be found [here](#).
- The latest ETS Dashboard and infographic are now available on [etcluster.org](http://etcluster.org).
- For more information or to contact the team on the ground please contact [Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org).

## Key ETS Contacts

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