

## Nigeria – Conflict

### ETS Situation Report #69

Reporting period: 01/07/2022 to 31/07/2022

The ETS was activated in North-East Nigeria in November 2016 in response to the protection crisis. As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is leading the ETS in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

## Highlights

- In 2022, the ETS has provided reliable internet connectivity services to 2,752 users from 96 organizations across eight sites. Further, the ETS is providing security communications services to over 1,300 humanitarian responders in ten sites across north-east Nigeria.
- Following the re-opening of the humanitarian hub in Dikwa in June, the ETS conducted an oversight mission to ensure the VHF radio and remote Security Operations Centre (SOC) equipment were working optimally, as well as to conduct network maintenance for the Mobile Storage Unit (MSU) section of the humanitarian hub.
- From 26 to 29 June, the ETS team conducted a mission in Gwoza to re-install security communications equipment and take an inventory of ETS equipment.



The ETS carries out maintenance to maximize services in Gwoza. Photo: WFP/ETS

## Activities

### Coordination

The ETS team conducted a mission to the Internally Displaced Persons (IDP) camp in Bama on 8 July, where they held a meeting with Camp Management partners on the joint project with the International Organization for Migration (IOM) to provide a Public Announcement System to distribute information to affected communities. A second mission to Bama took place on 18 July to conduct assessments and meet with the State Emergency Management Agency (SEMA) to further discuss the pilot project to provide services for communities.

Following the re-opening of the humanitarian hub in Dikwa in June, the ETS conducted an oversight mission to Dikwa to ensure the VHF radio and remote Security Operations Centre (SOC) equipment were working optimally, as well as to conduct network maintenance for the Mobile Storage Unit (MSU) section of the humanitarian hub.

From 26 to 29 June, the ETS team conducted a mission in Gwoza to re-install security communications equipment and take an inventory of ETS equipment in the humanitarian hub.

### **Internet connectivity**

Since the beginning of the year, the ETS has provided reliable internet connectivity services to 2,752 users from 96 organizations, including 17 UN agencies and 79 NGOs across eight sites in North-East Nigeria.

The ETS conducted a three-day mission to Ngala from 19 to 22 July to carry out preventive maintenance on the VSAT satellite connectivity equipment as well as migrate the network infrastructure, and take an inventory of ETS assets.

### **Security communications**

The ETS is providing security communications services to a total of over 1,300 humanitarian responders across ten sites in north east Nigeria.

The team fixed an issue with the radio link between the Maiduguri SOC and the main repeater site. Further, to optimize power services in the SOC in Maiduguri, a faulty battery was replaced and a new adaptor to charge the radios was purchased.

In July, the ETS in Nigeria programmed a total of nine handheld radios for four UN agencies — the United Nations High Commissioner For Refugees (UNHCR), IOM, the United Nations for the Coordination of Human Affairs (OCHA), and UNDP.

In July, the ETS trained a total of 69 responders in using VHF radios from two UN agencies and nine INGOs. The sector also delivered training sessions on satellite phones to 32 personnel from UNHCR in Maiduguri.

### **User support**

The team resolved 84 issues reported to the ETS helpdesk in July.

## **Funding**

The ETS is fully funded out of a required US\$1,600,000 to carry out its 2022 activities.

## **Challenges**

The availability of helicopter flights to field locations is currently very restricted due to space limitations, weather conditions, and security concerns. This is impacting on ETS deployments.

The security situation remains volatile.

## Meetings

The next Global ETC Joint Teleconference covering the Bangladesh, Central African Republic, Nigeria, Syria and Yemen operations will be held on **7 September 2022**.

The next Local ETS Working Group meeting will be held on **23 August 2022**.

## Contacts

NAME	POSITION	LOCATION	CONTACT
Elmueiz Babikir	ETS Coordinator	Maiduguri, Nigeria	<a href="mailto:Elmueiz.babikir@wfp.org">Elmueiz.babikir@wfp.org</a>
Elizabeth Millership	Global ETC Information Management Officer	Dubai, UAE	<a href="mailto:Elizabeth.millership@wfp.org">Elizabeth.millership@wfp.org</a>

All information related to ETS operations can be found on the website:

[www.etcluster.org/emergencies/nigeria-crisis](http://www.etcluster.org/emergencies/nigeria-crisis)

For more informations or to be added or deleted from the mailing list please contact:

[Nigeria.ETS@wfp.org](mailto:Nigeria.ETS@wfp.org)