

## Nigeria – Conflict

### ETS Situation Report #63

Reporting period: 01/01/2022 to 31/01/2022

The ETS was activated in North-East Nigeria in November 2016 in response to the protection crisis. As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is leading the ETS in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

## Highlights

- In January, the ETS team provided reliable internet connectivity services to 1,051 users from 63 humanitarian organizations across 10 sites in North-East Nigeria.
- The team upgraded connectivity equipment in all seven locations – Banki, Bama, Damasak, Gwoza, Maiduguri, Monguno and Ngala – where it provides connectivity services in Borno state.
- To prepare for the re-opening of the humanitarian hub in Dikwa, the ETS commenced prepositioning and configuration of connectivity and security communications equipment.



ETS staff conduct security communications training in Maiduguri. Photo: WFP/ETS

## Activities

### Internet connectivity

In January, the ETS provided reliable internet connectivity services to 1,053 users from 63 organizations, including for 14 UN agencies and 49 NGOs across North-East Nigeria.

This month, the ETS upgraded connectivity equipment in all seven locations – Banki, Bama, Damasak, Gwoza, Maiduguri, Monguno and Ngala – where it provides connectivity services in Borno state. Also, the ETS conducted maintenance on connectivity equipment in Banki and Monguno.

To prepare for the re-opening of the humanitarian hub in Dikwa, the ETS commenced the prepositioning and configuration of connectivity and security communications equipment, in preparation for deployment.

### Security communications

Throughout January, the ETS programmed 25 radios for five UN agencies and INGOs—Jireh Doo Foundation, Norwegian Church Aid, IOM, OCHA and UNDSS in Maiduguri—to improve the communications network between staff in the region.

Maintenance was conducted in the Remote Security Operations Centre (RSOC) in Maiduguri to improve services for responders.

### User support

The team resolved 51 issues reported to the ETS helpdesk in January.

## Planned activities

The ETS is planning to deploy to several field locations to conduct maintenance activities on ETS connectivity equipment.

The ETS conducted an assessment mission to Bama on 5 November 2021 and plans to implement services for communities there in 2022.

## Funding

The ETS in Nigeria requires US\$1.6 million in 2022 and is 50.4% funded to carry out its 2022 activities.

## Challenges

The availability of helicopter flights to field locations is currently very restricted due to space limitations, weather conditions, and security concerns. This is impacting on ETS deployments.

The security situation remains volatile.

## Meetings

The next Global ETC Joint Teleconference covering the Bangladesh, Central African Republic, Libya, Nigeria, Syria and Yemen operations will be held in **February 2022**.

The next Local ETS Working Group meeting will be held on **16 February 2022**.

## Contacts

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All information related to ETS operations can be found on the website:

**<https://www.etcluster.org/emergencies/nigeria-crisis>**

For more informations or to be added or deleted from the mailing list please contact:

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