

Nigeria – Crisis

ETS Situation Report #51

Reporting period 01/01/2021 to 31/01/2021

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is leading the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

Highlights

- The ETS continues to provide Internet connectivity and security communications services to the response community in 10 sites. Since the beginning of the year, the team has provided Internet connectivity to more than 1,560 users from 70 organizations across North-East Nigeria.
- In January, the ETS developed two funding proposals as part of efforts to support the continuity of ETS services in 2021.
- The ETS continued the installation of the solar-powered hybrid system to support ETS infrastructure. The contractors completed the installation in two additional locations – Bama and Monguno.



A contractor installs the ETS hybrid solar-power system in Monguno.

Photo: ETS Nigeria

ETS Activities

- The ETS submitted its inputs to the WFP-led Annual Country Report (ACR) for 2020 and the OCHA-led Humanitarian Response Plan (HRP) for 2021.
- Since the beginning of the year, the ETS has provided Internet connectivity services to more than 1,560 users from 70 organizations (11 United Nations/UN agencies and 59 non-governmental organizations/NGOs) across North-East Nigeria. In addition, the team resolved 67 issues reported to the helpdesk in January.
- Throughout the month, the ETS programmed eight radios for humanitarian staff to improve the communication network between staff in the region.
- Contractors have completed the installation of the solar-powered hybrid system in two additional locations – Bama and Monguno – to support ETS infrastructure. The ETS deployed to Bama and Monguno



alongside the contractors to support the installation of the solar-powered hybrid systems. The installations have now been completed in a total of five locations.

Planned Activities

- The ETS is planning to complete the installation of the hybrid solar-based power system in the remaining three locations in Borno State where the ETS provides connectivity services. The much-anticipated project aims to provide a more reliable and sustainable power supply for humanitarians who currently rely on fossil-fuel generators.

Challenges

- The availability of helicopters to field locations is currently very restricted due to space limitations, weather conditions and security concerns, which is impacting on ETS deployments.

Funding

- The ETS requires US\$1,967,592 to support the continuation of ETS services in 2021.

Meetings

- The next Global ETC Joint Teleconference covering Bangladesh, Central African Republic, Libya, Nigeria, Syria and Yemen operations will be held on **17 February 2021**.
- The next Local ETS Working Group meeting will be held on **18 February 2021**.

Information

- All information on the ETS response in North-East Nigeria can be found [here](#).
- The latest ETS Dashboard and infographic are available on [etcluster.org](#).
- For more information or to contact the team on the ground please contact Nigeria.ETS@wfp.org.

Key ETS Contacts

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