

Nigeria – Conflict

ETS Situation Report #64

Reporting period: 01/02/2022 to 28/02/2022

The ETS was activated in North-East Nigeria in November 2016 in response to the protection crisis. As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is leading the ETS in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

Highlights

- In February, the ETS team provided reliable internet connectivity services to 1,497 users from 73 humanitarian organizations across 10 sites in North-East Nigeria.
- The team conducted maintenance of connectivity equipment in Banki, Gwoza, Maiduguri and Monguno to improve services for responders.
- The ETS started installation and configuration of connectivity and security communications equipment in the humanitarian hub in Dikwa, to prepare for its re-opening. The hub has been closed since a security incident occurred in March 2021.



ETS staff connecting security communications equipment in Dikwa. Photo: WFP/ETS

Activities

Coordination

The ETS hosted the monthly local Working Group meeting on 24 February 2022 to discuss updates and challenges as part of efforts to provide technical support to the local working group members.

Internet connectivity

In February, the ETS provided reliable internet connectivity services to 1,497 users from 73 organizations, including for 15 UN agencies and 58 NGOs across North-East Nigeria.

This month, the ETS conducted maintenance on connectivity equipment in Banki, Gwoza, Maiduguri and Monguno to improve services for responders.

Following the repositioning of communications equipment in Dikwa in January, the ETS conducted a final assessment of the humanitarian hub site in Dikwa in February. The ETS has now started installation and configuration of all connectivity and security communications equipment in the hub, which has been closed since March 2021 due to a security incident.

Security communications

Throughout February, the ETS programmed 46 radios for seven UN agencies and INGOs—Care International, Ekklesiyar Yan'uwa a Nigeria (EYN), Norwegian Refugee Council, Save the Children, IOM, UNDP and UNDSS in Maiduguri—to improve the communications network between staff in the region.

Maintenance was conducted in the Security Operations Centre (SOC) in Yola to improve services for responders. Based on an assessment of VHF coverage in Yola, there is a need to relocate the security communications equipment to a new mast. This will be carried out as soon as approval is received from UNDSS.

The ETS team conducted basic security communications training for 29 Médecins du Monde staff in Damboa and Maiduguri.

User support

The team resolved 77 issues reported to the ETS helpdesk in February.

Planned activities

The ETS is planning to deploy to several field locations to conduct maintenance activities on ETS connectivity equipment.

The ETS conducted an assessment mission to Bama on 5 November 2021 and plans to implement services for communities there in 2022.

Funding

The ETS in Nigeria requires US\$1.6 million in 2022 and is 50.4% funded to carry out its 2022 activities.

Challenges

The availability of helicopter flights to field locations is currently very restricted due to space limitations, weather conditions, and security concerns. This is impacting on ETS deployments.

The security situation remains volatile.

Meetings

The next Global ETC Joint Teleconference covering the Bangladesh, Central African Republic, Libya, Nigeria, Syria and Yemen operations will be held on **16 March 2022**.

The next Local ETS Working Group meeting will be held on **23 March 2022**.

Contacts

NAME	POSITION	LOCATION	CONTACT
Elmueiz Babikir	ETS Coordinator	Maiduguri, Nigeria	Elmueiz.babikir@wfp.org
Oyintare Kalama	ETS Information Management Officer	Maiduguri, Nigeria	Oyintare.kalama@wfp.org
Elizabeth Millership	Global ETC Information Management Officer	Dubai, UAE	Elizabeth.millership@wfp.org

All information related to ETS operations can be found on the website:

<https://www.etcluster.org/emergencies/nigeria-crisis>

For more informations or to be added or deleted from the mailing list please contact:

Nigeria.ets@wfp.org