

Nigeria – Crisis

ETS Situation Report #52

Reporting period 01/02/2021 to 28/02/2021

As global lead of the Emergency Telecommunications Cluster (ETC), the World Food Programme (WFP) is leading the Emergency Telecommunications Sector (ETS) in Nigeria, responding with government, private sector and humanitarian partners on the ground to ensure a coordinated response. ETS Nigeria SitReps are issued monthly.

Highlights

- The ETS continues to provide reliable Internet connectivity and security communications services to the response community in 10 sites. Since the beginning of the year, the team has provided Internet connectivity to more than 1,996 users from 77 organizations across North-East Nigeria.
- This month, the ETS conducted two webinar sessions on ETS IT Policy user awareness and basic security communications for 18 humanitarians in Maiduguri and across field locations.
- The ETS continued the installation of the solar-powered hybrid systems to support ETS infrastructure. The contractors completed the installation in two additional locations – Banki and Damasak.



An ETS IT operations associate tests the power output of the newly installed hybrid solar power system in Damasak.

Photo: ETS Nigeria

ETS Activities

- The ETS in Nigeria received US\$100,000 from the WFP Strategic Resource Allocation Committee (SRAC). The ETS is now 31 percent funded for 2021.
- Since the beginning of the year, the ETS has provided reliable Internet connectivity services to more than 1,996 users from 77 organizations (11 UN agencies and 66 NGOs) across North-East Nigeria. In addition, the team resolved 97 issues reported to the helpdesk in February.
- Throughout February, the ETS programmed 25 radios for humanitarian staff to improve the communication network between staff in the region.



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- This month, the ETS conducted two webinar sessions on ETS IT Policy user awareness for seven participants from REACH and basic VHF radio for 11 participants from International Medical Corps (IMC) across different field locations.
 - Contractors have completed the installation of the solar-powered hybrid system in seven locations – Bama, Banki, Damasak, Dikwa, Gwoza, Ngala and Monguno – to support ETS infrastructure. The ETS deployed to Banki and Damasak alongside the contractors to support the installation of the solar-powered hybrid systems. The installations are ongoing in Maiduguri.
 - As part of efforts to improve services, the ETS deployed to Dikwa on 15 February to resolve issues with communications equipment at the site

Planned Activities

- The ETS is planning to finalize the installation of the hybrid solar-based power system in the remaining sites in Maiduguri. The much-anticipated project aims to provide a more reliable and sustainable power supply for humanitarians who currently rely on fossil-fueled generators.

Challenges

- The availability of helicopters to field locations is currently very restricted due to space limitations, weather conditions and security concerns, which is impacting on ETS deployments.
- The security situation is volatile with regular attacks.

Funding

- The ETS is 31% funded of the total US\$1.97 million required to carry out its projects in 2021.

Meetings

- The next Global ETC Joint Teleconference covering Bangladesh, Central African Republic, Libya, Nigeria, Syria and Yemen operations will be held on **24 March 2021**.
- The next Local ETS Working Group meeting will be held on **17 March 2021**.

Information

- All information on the ETS response in North-East Nigeria can be found [here](#).
- The latest ETS Dashboard and infographic are available on etcluster.org.
- For more information or to contact the team on the ground please contact Nigeria.ETS@wfp.org.



Key ETS Contacts

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