

Nigeria – Conflict

ETS Situation Report #70

Reporting period: 01/08/2022 to 31/08/2022

Led by the World Food Programme (WFP), the ETS was activated in North-East Nigeria in November 2016 in response to the protection crisis. ETS Nigeria SitReps are issued monthly.

Highlights

- In 2022, the ETS has provided reliable internet connectivity services to 2,958 users from 98 organizations across eight sites. Further, the ETS is providing security communications services to 1,367 humanitarian responders in ten sites across north-east Nigeria.
- To support the safety and security of humanitarian staff in the field, the ETS programmed 12 handheld radios and trained 11 responders on VHF radio communication procedures.
- The ETS is partnering with the International Organization for Migration (IOM) to implement solar power solutions in eight humanitarian hubs in north-east Nigeria to overcome issues caused by the global fuel crisis and regional insecurity.



The ETS set up an access point to provide connectivity for the Mobile Storage Unit (MSU) in Damasak. Photo: WFP/ETS

Activities

Coordination

The ETS is partnering with the International Organization for Migration (IOM) to implement solar power solutions in eight humanitarian hubs in north-east Nigeria. The hubs currently run on 24/7 generator power to meet communications and accommodation needs, due to the unavailability of grid power. Challenges including the global fuel crisis and security issues in north-east Nigeria are impacting on the ability to keep the generators running. Solar solutions sourced and installed by the ETS will overcome these challenges.

Internet connectivity

Since the beginning of the year, the ETS has provided reliable internet connectivity services to 2,958 users from 98 organizations, including 17 UN agencies and 81 NGOs across eight sites in North-East Nigeria.

The ETS team deployed to Banki twice: from 8-10 August to conduct VSAT maintenance and from 17-19 August to conduct further VSAT maintenance activities and install a portable satellite terminal (BGAN) in the hub.

The ETS team remotely resolved VSAT satellite issues in response to service interruptions in Damasak, Gwoza, Banki, and Monguno.

Security communications

The ETS is providing security communications services to 1,367 humanitarian responders in ten sites across north-east Nigeria.

In August, the ETS in Nigeria programmed a total of 12 handheld radios for six humanitarian organizations — INTERSOS, IOM, OCHA, UNDP, UNDSS, and WFP.

The ETS trained a total of 11 humanitarian staff from Borno Women Development Initiative, FHI 360, IOM, OCHA, and UNDSS on VHF handheld radio communication procedures.

From 17-19 August, the ETS team supported relocation of the Security Operations Centre (SOC) in Damaturu from WFP to the OCHA office.

Issues were resolved in the newly re-established remote SOC in Dikwa.

Services for communities

The ETS is planning to implement a pilot Public Announcement System service in the Internally Displaced Persons (IDP) camp in Bama to ensure communities have access to information on humanitarian assistance including food registration, water distribution schedules, and security incidents. The pilot project addresses information and communications needs identified among affected communities in north-east Nigeria following two assessment missions conducted in Maiduguri and Bama in August and November 2021.

User support

The team resolved 65 issues reported to the ETS helpdesk in August.

Funding

The ETS is fully funded out of a required US\$1,600,000 to carry out its 2022 activities.

Challenges

The availability of helicopter flights to field locations is currently very restricted due to space limitations, weather conditions, and security concerns. This is impacting on ETS deployments.

The security situation remains volatile.

Meetings

The next Global ETC Joint Teleconference covering the Bangladesh, Central African Republic, Nigeria, Syria and Yemen operations will be held on **7 September 2022**.

The next Local ETS Working Group meeting will be held on **22 September 2022**.

Contacts

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All information related to ETS operations can be found on the website:

www.etcluster.org/emergencies/nigeria-crisis

For more informations or to be added or deleted from the mailing list please contact:

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