

# Libya Conflict

May 2022

## Operation overview

Ten years after the fall of the previous regime, Libya continues to see an escalation in violence and an increase in internal displacement. An estimated 823,000 people are in need of humanitarian assistance in Libya. The ETS is maintaining security communications and a Common Feedback Mechanism to support humanitarians working in life-saving operations.



ETC services provided in  
**2 COMMON OPERATIONAL AREAS**



ETS is supporting  
**1 UNDSS SECURITY OPERATIONS CENTRE (SOC)** in Benghazi



**18%** of the required  
**US\$880,000** has been secured for ETS activities until June 2022



ETC was activated in  
**OCTOBER 2018**



**Partner and donor organizations supporting the ETS operation in Libya:** the Government of Luxembourg, National Centre for Disease Control (NCDC) , OCHA, UNDSS, UNHCR, UNSMIL, WFP, IOM, ECHO

## ETS Objectives in 2022

Strengthen the ways communities receive information and provide feedback through the **Common Feedback Mechanism (CFM)**, improving humanitarian organizations' **accountability to affected populations**;

Provide **connectivity** services to contribute to **expanding access to information** and to meeting the **communications needs of affected communities**; and

Enhance the **safety and security** of the response community through the coordination and implementation of improvements to the **security communications** network in Tripoli and Benghazi.

## Common Feedback Mechanism

**The CFM has four main objectives:**

**Access to information** — enabling affected communities to access critical information about humanitarian assistance available to them. Since the outbreak of the coronavirus pandemic, the call centre has had a dual role as a nationwide COVID-19 information channel.



**Enable feedback** — enabling two-way communication between affected people and the humanitarian community; including receiving and referring reports of sexual exploitation and abuse.

**Enhance accountability** — improving accountability and efficiency through facilitating a collective accountability mechanism that puts affected communities at the centre of the humanitarian response.

**Enhance decision making** — providing analysis of communities' needs and preferences, by identifying and reporting on communities' concerns and needs to help humanitarians take informed programming decisions.

## Security Communications

The ETS in Libya is exploring a possible solution with the WFP CO to dispose of prepositioned TETRA equipment in Brindisi, following the decision to adopt the TESS recommendation for using VHF equipment as the preferred security communication solution in Libya. The United Nations Global Service Centre (UNGSC) at UNDOS has been contacted in this respect.

In response to user feedback on VHF radio coverage in Tripoli, the ETS conducted a joint radio check exercise with the Security Operations Centre (SoC) managed by the UN Support Mission in Libya (UNSMIL). The radio check was carried out in multiple locations from Jazur in the north west to Tripoli International Airport located 24 kilometres away – two locations across this distance showed the need for improved VHF radio coverage.

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