Tukastan
Earthquake

September 2023

Operation overview

The Emergency Telecommunication Cluster (ETC) response in Tukastan has been officially established since 19 September, following the 7.2 magnitude earthquake that struck on 15 September. The ETC is led by WFP in collaboration with the Government of Tukastan Ministry of Transport and Telecommunications to support the response, providing common services in the affected priority areas of Akbad, Talbad and Qazurum.

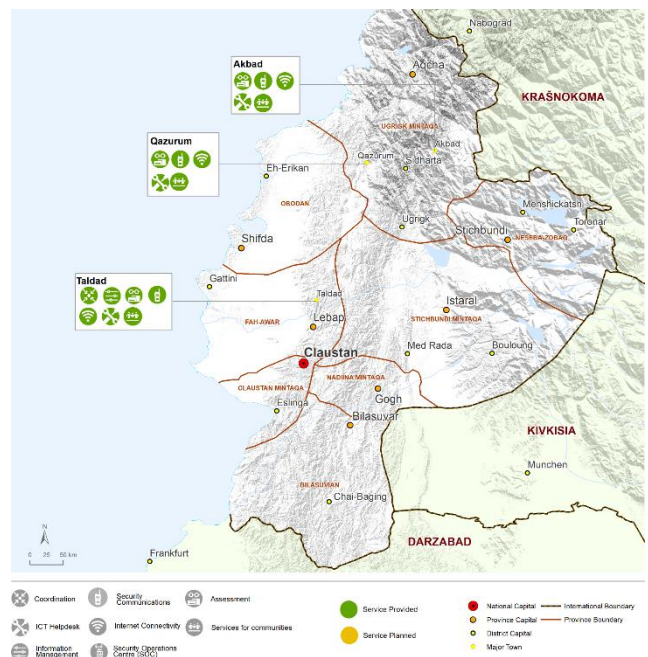ETS services provided in **3 COMMON OPERATIONAL AREAS**

DATA CONNECTIVITY services provided in **3 SITES**

Required: USD1,7 million
Received: USD500,000
29.4% FUNDED

ETS was activated on **19 SEPTEMBER 2023**

Emergency Telecommunications Cluster (ETC)

www.ETCluster.org

Communication Needs in Tukastan

A state of emergency has been declared after the 7.2 magnitude earthquake that occurred on 15 September in Tukastan. Initial reports from different sources and rapid ICT assements by ETC on 17 September, established gaps in telecommunication in the three most affected areas of Akbad, Talbad and Qazurum. Critical power shortages have also been reported in the same locations. Security in country is very volatile with various concerns on the safety of the humanitarian staff. Many Humanitarian agencies have announced their plan to deploy staff to the country. ETC and partners' funding appeals are in preparation as the cluster got activated on 19 September.

ETC response

The ETC aims to address the critical communication gaps by undertaking the following activities:

Coordination: Establish a coordination model in Taldad to lead all ICT activities within the response community to mitigate duplication of efforts and maximise the use of available resource. Liaise with government authorities to facilitate the importing and licensing of communication equipment for the humanitarian community.

Information Management: Consolidate and share Tukastan earthquake response information, with the aim of enhancing operational decision-making. This includes maintaining information sharing platforms, contact lists, country webpage on https://www.etcluster.org/emergency/2023gearup-exercise-tukastan-earthquake ETC Dashboard and generating regular Situation Reports.

Security telecommunications services: Provide security telecommunication services to the humanitarian community in the three common operational areas—Akbad, Taldad and Qazurum.

Internet connectivity: Provide reliable internet services to the humanitarian community in the three common operational areas.

Common Feedback Mechanism: Provide an inter-agency complaint and feedback mechanism to support the humanitarian response in the three common operational areas.

Local broadcast support: Support the rehabilation of the local radio broadcast—Tuka—to provide life saving information for the affected communities.

Phased approach

Phase I: Deployment (1 month): The ETC and its global partners has mobilized and deployed 19 emergency specialists to set up immediate common services—for all humanitarians in Taldad, Akbat and Qazurum, using the most cost-effective solutions. A local interagency common feeback mechanism will be extablishded for a coordinated approach.

Phase II: Expansion of services/support/maintenance (1 months): Services will be expanded in remaining common operational areas as well as ensuring the sustainability and quality of services. Deployed team will be transitioned in maintenance support team.

Phase III: Transition strategy (1 months): The ETC will transition all ICT services from the emergency to the recovery phase. In locations where ETC services are no longer required, or can be transitioned to a local service provider, ETC will inform recipient organizations of the proposed cut-off time.

Partner and donor organizations supporting the ETC in Tukastan: WFP, UNICEF, UNHCR, WVI, Cisco Crisis Response, Ericsson Response, emergenc y.lu, MSB and THW

Tukastan.ETC@gear-up.team | https://www.etcluster.org/emergency/2023gearup-exercise-tukastan-earthquake