REPUBLIC OF SOUTH SUDAN



OPERATION OVERVIEW



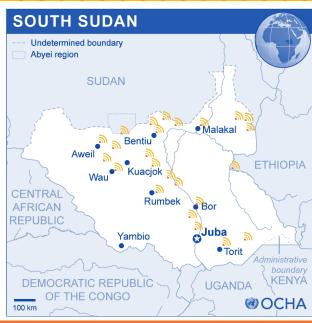
TYPE OF EMERGENCY:

CONFLICT

ETC ACTIVE SINCE:

2011

SITUATION OVERVIEW:



Following the country's independence in 2011, the Emergency Telecommunications Cluster (ETC) was activated in South Sudan, under the leadership of the World Food Programme (WFP) to provide security communications, internet connectivity and coordination services to the humanitarian community. Since then, the humanitarian needs across South Sudan have continued to be immense, with the country suffering from multiple threats from conflict and inter-communal violence, to economic decline, disease, and natural disaster.

KEY DATA



NUMBER OF SITES

23



SERVICES PROVIDED

- Internet connectivity
- Security telecommunications
- Coordination
- Renewable power
- Humanitarian Internet Support Project (HISP)



TRAININGS CONDUCTED

Radio training



NUMBER OF ORGANISATIONS SERVED

150



FUNDING STATUS

 Due to funding challenges, and as the services are transitioned to local providers, the ETC will be deactivated by the end of March 2017.



PLANNED ACTIVITIES

Transition services.



CHALLENGES

- Limited international attention
- Limited funding
- Volatile security situation and access constraints.

RESPONSE

- The ETC continues the migration from the analogue to the Digital Mobile Radio (DMR) network.
- The ETC Internet connectivity services were demobilised on 31 December and the ETC South Sudan team has been working with humanitarian partners to support transition to alternative solutions. Coordination and technical training will continue until full demobilisation and deactivation of the ETC at the end of March 2017.

PLANNED ACTIVITIES

- The ETC is working with the organizations in South Sudan to ensure a smooth transition of services by the end of March.
- Humanitarian Internet Support Project (HISP) remains operational and the ETC team explores
 possibilities to rejuvenate more sites in 2017.
- The ETC explores option to migrate more sites into the DMR network.

CHALLENGES:

• Although requirements for continuing provision of shared ICT services is high, the funding situation has forced the ETC to scale down its services and plan for transition.

THE GLOBAL ETC IS GRATEFUL FOR THE SUPPORT OF KEY PARTNERS, INCLUDING:







and Humanitarian Affairs





UNDER THE LEADERSHIP OF

