Yemen
Conflict

Urgent funding requirements & activities

War-torn Yemen is one of the world's worst humanitarian crises. Over 2,500 responders from 49 partners organizations rely on the vast and expanding network of Emergency Telecommunications Cluster (ETC) services across the country to carry out their life-saving work effectively, safely, and securely, to meet the urgent needs of 21.6 million people. The ETC has been connecting the response since April 2015.

ETC services provided across **9 COMMON OPERATIONAL AREAS** (see map) in a total of **19 SITES**

9 UNDSS SECURITY OPERATIONS CENTRES (SOC) supported by the ETC

2,500+ humanitarians per month using ETC **SECURITY COMMUNICATIONS** services

1,350+ humanitarians per month using ETC **CONNECTIVITY** services

US$1.8 million out of a planned US$2.7 million **URGENTLY REQUIRED** to deliver communications services in 2024

Sa'dah

Hajjah

Al Hodeidah

Sana'a

Ma'rib

Al Mukalla

Ibb

Al Mokha

Aden

Communication needs in Yemen – for humanitarians

Humanitarians work in unstable and insecure areas throughout Yemen. To assist the response community, the ETC provides reliable and effective means of communication to work, stay safe, and communicate with colleagues.

Data connectivity — Across 19 sites in 9 common operational areas of the country, the ETC provides connectivity services to 1,350 humanitarian workers from 17 UN agencies and 32 I/NGO partner organizations to enable the entire humanitarian response.

Security communications — The cluster provides security communications services to 2,517 humanitarians such as radio programming, training, and support to the nine UNDSS-managed Security Operations Centres (SOC) to ensure staff in the field can communicate safely and securely.

User support, coordination, and information management — An ETC helpdesk is maintained to support the response community. The ETC also provides coordination of ICT activities in country and shares operational information to support decision-making.

Communication needs in Yemen – for communities

Solar energy project has benefited thousands of those internally displaced in Mokha

In 2024, The ETC supported the installation of 35 solar lights in the Internally Displaced Persons (IDP) camp in Mokha to ensure communities can safely move around at any time with the support of renewable and sustainable power solutions. The project was funded by WFP and has the capacity to reach up to 6,100 displaced people in the camp.

Bridging the digital divide in the University of Aden

University students in Yemen can access fast and reliable internet to enhance their studies, thanks to the ETC and funding from the World Health Organization (WHO). The ETC installed the technology required to make Wi-Fi available in the library and in large gathering halls. Through the project, over 2,600 students at the university have access to internet services and IT facilities since 2022—for many young people, access to education can be a lifeline to a better world.

ETC funding needs in 2024

The ETC requires **US$1.8 million** to address critical shared communication needs in Yemen in 2024 and facilitate the coordination of humanitarian efforts by providing reliable communications services. So far, the ETC in Yemen is **just 33 percent funded** out of the required total US$2.7 million.

With thanks to WFP, the Yemen Humanitarian Fund (YHF), and cost-sharing funds for committing the 33 percent funding received so far in 2024.

All information related to the ETC Yemen operation can be found on the website:

www.etcluster.org/emergencies/yemen-conflict

For more information or to be added or deleted from the mailing list please contact:

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