

YEMEN • CONFLICT







The ETS is **42%** funded of **US\$3.6 MILLION** required in 2020



7 SOCsbeing maintained





AGENCIES

2,232calls resolved by ETC
Helpdesk since 1 Jan –
444 in April



82%user satisfaction rate of ETC services in 2019





COVID-19 HOTLINES

ETC will support Ministry of Public Health and Population to set up hotlines

Provided ETC services



CONNECTIVITY

provided in quarantine units in Aden and isolation apartments in Sana'a