



Services provided in **17 SITES** in **10 COMMON OPERATIONAL AREAS**



ETC is **100%** funded out of a planned **US\$3.3 MILLION** in 2021



8 SECURITY OPERATIONS CENTRES (SOC) supported by the ETC



ETC was activated on **1 APRIL 2015**



Operational ETC services



Planned ETC services



90 percent **USER SATISFACTION** rating in 2021



870 humanitarians using **CONNECTIVITY** services in **17 SITES** and **2,630** humanitarians using **SECURITY COMMUNICATIONS** services



1,326 calls resolved by the **ETC HELPDESK**



Connectivity services continued in **QUARANTINE/ISOLATION CENTRES** in Aden, Al Hudaydah and Sana'a