

Yemen – Conflict

ETC Situation Report #84

Reporting period: 01/09/2023 to 30/09/2023

The ETC was activated in Yemen in April 2015 in response to the conflict crisis. Situation Reports are issued monthly.

Highlight

- In September, the ETC provided data connectivity services to 1,469 humanitarians and security communications services to a total of 2,379 responders across 20 sites in Yemen.
- The ETC supported the installation of 35 solar lights in the Internally Displaced Persons (IDP) camp in Mokha to ensure communities can safely move around at any time with the support of renewable and sustainable power solutions. The project was funded by WFP and has the capacity to reach up to 6,100 displaced people in the camp.
- The ETC installed a new fibre optic cable in the UN hub in Mokha to provide rapid, enhanced connectivity services for 59 users from five humanitarian partners. The cable reduces the VSAT bandwidth for a cost saving solution.



The ETC supported the installation of 35 solar lights in the camp for internally displaced people in Mokha for enhanced safety.

Photo: WFP/ETC

Activities

Coordination

The ETC—led by WFP—continues its collaboration with the World Health Organization (WHO) to provide IT services including connectivity to 29 Emergency Operations Centres (EOCs) across Yemen, supporting humanitarian operations in response to the ongoing cholera outbreak through access to internet and IT facilities.

Internet connectivity

In September, the ETC provided data connectivity to 1,469 humanitarians in 20 sites across 10 common operational areas in Yemen.

The ETC supported the installation of 35 solar lights in the Internally Displaced Persons (IDP) camp in Mokha to ensure communities can safely move around at any time with the support of renewable and sustainable power solutions. The project was funded by WFP and has the capacity to reach up to 6,100 displaced people in the camp.

The ETC installed a new fibre optic cable in the UN hub in Mokha to provide rapid, enhanced connectivity services for 59 users from five humanitarian partners. The cable reduces the VSAT bandwidth for a cost saving solution.

The ETC is supporting the University of Aden to expand their IT services, funded by WHO. On 18 September, the supplier delivered the required IT infrastructure such as access points, switches, and the power system which the ETC will install.

Microwave links providing connectivity to FAO and UNHCR in the UN hub in Aden were restored by replacing the damaged network cable power adapter.

In Aden and Hajjah, the ETC carried out routine preventative maintenance of ETC network infrastructure in both the UN hub and the I/NGO hub for enhanced services.

Security communications

In September, a total of 2,379 responders benefited from ETC security communications services through the nine UNDSS-managed Security Operations Centres (SOCs) across the country.

In coordination with UNDSS, the ETC team in Aden programmed eight VHF radios for WFP according to the UN standard callsign structure.

User support

In September, the ETC helpdesk received and resolved 1,141 user requests.

Planning

Coordination

The ETC annual user satisfaction survey will launch on 03 October to gather feedback from users on the performance of ETC services and activities and to identify areas for improvement.

Challenges

In 2023, limited financial resources and a lack of donor funds for the ETC in Yemen is a major challenge for the ETC, which is currently seeking alternative sources of funding.

The ETC continues to face difficulties in the importation of IT and telecommunications equipment. The pre-import certificate for the shipment of two consignments from Djibouti to Aden is still pending approval from the Internationally Recognized Government (IRG). The UN Resident Coordinator's Office (UNRCO) has escalated the issue with Yemen's authorities.

Funding

The ETC is currently 58 percent funded out of the required US\$3.6 million in 2023.

In March 2023, the ETC received US\$794,000 from the Yemen Humanitarian Fund (YHF), and US\$500,000 from WFP.

An additional cost-shared allocation of US\$219,000 from the UN agencies was approved by the RCO in July 2023 to cover the ETC network upgrade costs in the South of Yemen.

The ETC funding proposal for Q3 is US\$750,000 which is expected to be received in October.

The ETC funding proposal for Q4 2023 of US\$629,000 was presented and endorsed by the UN Operations Management Team (OMT) on 19 September.

Additional Information

See the [ETC Yemen Dashboard](#) for an overview of planned and existing service locations.

Meetings

The next Local ETC Working Group will take place on **03 October 2023**.

Contacts

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All information related to ETC operations can be found on the website:

www.etcluster.org/emergencies/yemen-conflict

For more information or to be added or deleted from the mailing list please contact:

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