

Yemen – Conflict

ETC Situation Report #68

Reporting period: 01/05/2022 to 31/05/2022

The ETC was activated in Yemen in April 2015 in response to the conflict crisis. Situation Reports are issued monthly.

Highlights

- In May, the ETC provided data connectivity services to 980 humanitarians and security communications services to a total of 2,571 responders across 17 sites in Yemen.
- The ETC team in Aden extended internet connectivity services to the Food and Agriculture Organization (FAO) guesthouse in Aden.
- The ETC in Hajjah conducted an assessment to provide services in a new site for INGOs hosted by the Norwegian Refugee Council (NRC) in Hajjah. The Bill of Quantities (BoQ) for IT equipment and services is under review.



The ETC team provides technical support in Hajjah.
Photo: WFP/ETC

Activities

Coordination

To mitigate the impact of its funding status—which stands at just 51% out of a required US\$3.4 million to deliver critical communications services in 2022—the ETC in Yemen is applying for additional donor funding to ensure services beyond June.

As requested by the Supreme Council for the Management and Coordination of Humanitarian Affairs (SCMCHA) in Sana'a, the ETC provided IT equipment such as switches, access points and cabinets in the new SCMCHA offices in northern Yemen. This will support cluster coordination with the national authorities. Additional equipment, such as a network security device, will be delivered in June.

Internet connectivity

In May, the ETC provided data connectivity to 980 humanitarians across 17 sites in Yemen.

The Food and Agriculture Organization (FAO) in Aden requested the ETC to extend internet connectivity services to their new guesthouse. The supplier has extended the network cables and completed the installation.

In May, the ETC began providing connectivity services to humanitarians in the UN hub in Al Hodeidah, which is hosted by the United Nations Office for Project Services (UNOPS).

The handover note for the connectivity services provided by the ETC in Aden International Airport is under signature with the Ministry of Telecommunications and Information Technology (MoTIT), who will continue to deliver the services to airport passengers once the handover is complete.

The ETC is supporting the transition of satellite services for seven Emergency Operations Centres (EOCs) to the local provider, TeleYemen, following the directive from the Ministry of Telecommunications and Information Technology (MoTIT) in early May.

The ETC in Hajjah conducted an assessment to provide services in a new site for INGOs hosted by the Norwegian Refugee Council (NRC) in Hajjah. The Bill of Quantities (BoQ) for IT equipment and services is under review.

Security communications

ETC security communications services were provided to a total of 2,571 responders using the eight UNDSS-managed Security Operations Centres (SOCs) across the country.

The ETC conducted preventive maintenance of the VHF network infrastructure for two inter-agency sites in Aden – the UN hub where UN guesthouses are based, and the INGO hub hosted by ZOA.

User support

In May, the ETC helpdesk received and resolved 1,066 user requests.

In coordination with UNDSS, the ETC will handover a cloud-based visitor access system for the UN Common Accommodation Facility (UNCAF) in Sana'a. The digital form will enhance the security of the premise by facilitating visitors' access to the compound in a managed manner.

Capacity building

IMMAP conducted virtual training courses on data collection and data visualization from 17-18 May. 14 participants from the ETC and partner organizations attended the training. The acquired skills will enhance information management services in Yemen.

Planning

Internet connectivity

The ETC team in Sana'a is planning a mission to the WFP-hosted UN hub in Al Mokha on 5 May to conduct preventive maintenance of the equipment.

The ETC in Aden will activate internet connectivity from a second back-up Internet Service Provider (ISP) for the WFP guesthouse in Aden. The implementation is under process.

The ETC is reviewing the procurement plan for ETC equipment for 2022.

Security communications

The ETC in Aden received a request from UNDSS to inspect and repair the VHF mobile station which facilitates security communications services for the FAO in Aden.

Capacity building

The ETC—in coordination with Learning Tree—is planning to organize leadership and project management training for 12 ETC staff members.

An ETC staff member based in Sana'a is taking part in the global ETC Coordination Course from 16 May for six weeks. The blended course is designed to equip humanitarian responders with the knowledge and tools to enable them to coordinate or support the coordinate of inter-agency ICT emergency operations.

Challenges

The ETC is just 51 percent funded to carry out its activities in 2022. The ETC will continue its fundraising efforts to ensure life-saving communications services are provided around the clock to humanitarian responders in Yemen.

The ETC continues to face difficulties in obtaining pre-import approval for the shipment of its two consignees from Djibouti to Aden. The equipment, when received, will be used to expand security communications services in Aden city, supported by Telecommunications Security Standards (TESS). The Resident Coordinator's Office (RCO) has escalated the issue with Yemen's authorities. The ETC continues to await their formal approval, before initiating the procedure.

Funding

The ETC is 51 percent funded out of a required US\$3.4 million in 2022. The cluster has allocated US\$951,000 of its funding to activities in Q2 2022. Fundraising activities will continue for the remaining 49 percent.

Meetings

The next Global ETC Joint teleconference will take place on **22 June 2022**.

Contacts

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All information related to ETC operations can be found on the website:

<https://www.etcluster.org/emergencies/yemen-conflict>

For more informations or to be added or deleted from the mailing list please contact:

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