

# Yemen – Conflict

## ETC Situation Report #88

Reporting period: 01/01/2024 to 31/01/2024

The ETC was activated in Yemen in April 2015 in response to the conflict crisis. Situation Reports are issued monthly.

## Highlight

- In January, the ETC provided data connectivity services to 1,281 humanitarians and security communications services to a total of 2,547 responders across 18 sites in Yemen.
- In coordination with UNDSS, a joint mission to Marib took place on 24 January to assess and improve the performance of UNDSS-managed VHF radio communications there.
- A new video captures the impact of a project implemented by the ETC in the University of Aden, funded by the World Health Organization (WHO). Students are given access to fast, stable, and reliable internet to enhance their studies. Internet connectivity, power, and access to knowledge means the world to those who have grown up amid conflict. [Watch the video here.](#)



The ETC supported the completion of the ICT project in the University of Aden. Photo: WFP/ETC

## Activities

### Coordination

The WFP-led ETC continues to collaborate with the World Health Organization (WHO) in providing IT services including connectivity to 29 Emergency Operations Centres (EOCs) across Yemen and supporting humanitarian operations in response to the ongoing cholera outbreak through access to internet and IT facilities.

A new video is produced which shows the impact of the World Health Organization (WHO)-funded ETC project in the University of Aden. Students can now access fast and reliable internet to enhance their studies. Internet connectivity, power, and access to knowledge means the world to those who have grown up amid conflict. [Watch the video here.](#)

### Internet connectivity

In January, the ETC provided data connectivity to 1,281 humanitarians in 18 sites across 10 common operational areas in Yemen.

A joint ETC and UNDSS mission to Marib took place on 24 January to improve the quality of VHF radio communications managed by UNDSS.

In Sana'a and Hajjah, the ETC carried out routine preventative maintenance of ETC network infrastructure in both the UN hub and the I/NGO hub for enhanced services.

### **Security communications**

In January, a total of 2,547 users utilized the ETC security communications services (SCS) through the nine United Nations Department of Safety and Security (UNDSS)-managed Security Operations Centres (SOCs) across the country.

The ETC in Aden verified and maintained the satellite phones and VHF radios in all WFP safe rooms in Aden.

In coordination with UNDSS, the ETC programmed two VHF radios for WFP in Aden, according to the UN standard callsign structure.

### **User support**

In January, the ETC helpdesk received and resolved 986 user requests.

### **Capacity building**

In January 2024, the ETC organized a series of technical training courses in MikroTik Solutions and Cisco Solutions. 10 IT staff and students from Faculty of Medicine in Aden attended.

## **Planning**

The ETC is planning a mission to Mocha to reprogram all UN VHF radios in early February.

The ETC, in response to a request, will support the UNDSS SOC in Sana'a by replacing the faulty and obsolete parts of the solar system.

## **Challenges**

In mid-2023, the ETC faced significant funding challenges. In response, the ETC has adapted an alternative funding option in coordination with the UN Resident Coordinator's Office (UNRCO) and the Operations Management Team (OMT) to ensure the cluster is fully funded.

The ETC continues to face difficulties in the importation of IT and telecommunications equipment. The pre-import certificate for the shipment of two consignments from Djibouti to Aden is still pending approval from the Internationally Recognized Government (IRG) WFP in Aden met with the Deputy Minister of the Ministry of Telecommunications and Information Technology (MTIT) to expedite the ETC shipment approval process in Djibouti.

## Funding

The ETC funding appeal for 2024 is US\$2.7 million.

For 2024 funding, the UNRC has approved 20% of the ETC projected funding from the Yemen Humanitarian Fund (YHF) while the remaining 80% must be covered through cost-recovery from UN agencies.

## Additional Information

See the [ETC Yemen Dashboard](#) for an overview of planned and existing service locations.

## Meetings

The next Local ETC Working Group meeting will be combined with the ETC Retreat and take place on **14 February 2024**.

## Contacts

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All information related to the ETC Yemen operation can be found on the website:

[www.etcluster.org/emergencies/yemen-conflict](http://www.etcluster.org/emergencies/yemen-conflict)

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