

Yemen – Conflict

ETC Situation Report #76

Reporting period: 01/01/2023 to 31/01/2023

The ETC was activated in Yemen in April 2015 in response to the conflict crisis. Situation Reports are issued monthly.

Highlight

- In January, the ETC provided data connectivity services to 1,052 humanitarians and security communications services to a total of 2,460 responders across 20 sites in Yemen.
- The ETC coordinator carried out an oversight mission to Aden from 7 to 10 December. The mission objectives included assessing the impact of financial challenges on ETC service provision by location, and to follow up on the importation of IT and telecommunications equipment from Djibouti which has been recently approved by the Ministry of Planning and International Cooperation (MoPIC).
- The ETC delivered IT equipment such as a router, cabinet, and access points to the three INGO sites—hosted by the Save the Children in Sada'a and Ibb, and the Norwegian Refugee Council (NRC) in Hajjah—to further improve the connectivity services set up by the cluster.



The ETC is providing data connectivity services in the INGO site hosted by Save the Children in Sada'a.
Photo: WFP/ETC

Activities

Coordination

The ETC coordinator carried out an oversight mission to Aden from 7 to 10 January. The mission objectives included assessing the impact of financial challenges on ETC service provision by location, and to follow up on the importation of IT and telecommunications equipment from Djibouti which has been recently approved by the Ministry of Planning and International Cooperation (MoPIC).

The ETC conducted a mission to the UN hub in Turba on 14 January to improve the internet connection and perform regular preventive maintenance in the Security Operations Centre (SOCs).

A joint technical committee from the ETC and the Ministry of Telecommunications & Information Technology (MoTIT) in Aden visited the international airport on 20 January to

assess the status of the connectivity devices and the feasibility of reactivating the Wi-Fi services initially established by the ETC in early 2022.

The ETC continues to support the World Health Organization (WHO) in response to the cholera outbreak by establishing ICT infrastructure in 29 Emergency Operations Centres (EOC) in north and south Yemen.

Internet connectivity

In January, the ETC provided data connectivity to 1,052 humanitarians from 20 sites across 10 common operational areas in Yemen.

The ETC delivered IT equipment such as a router, cabinet, and access points to the three INGO sites—hosted by the Save the Children in Sada'a and Ibb, and the Norwegian Refugee Council (NRC) in Hajjah—to further improve the connectivity services set up by the cluster.

The ETC team in Aden conducted routine preventive maintenance for the ETC infrastructure and service provision in the UN guesthouses.

The ETC in Aden assisted the UNDP Security Unit to relocate the CCTV system from the UNDP compound to the new UNDSS office.

The ETC in Aden provided remote IT support to UN staff and the UNDSS-managed SOC in the UN hub in Turba.

Security communications

In January, ETC security communications services were provided to a total of 2,460 responders using the nine UNDSS-managed Security Operations Centres (SOCs) across the country.

In coordination with UNDSS, the ETC team in Aden programmed four VHF radios for UNDP according to the UN standard callsign structure.

User support

In January, the ETC helpdesk received and resolved 950 user requests.

Planning

Internet connectivity

The ETC continues to support the set up of IT infrastructure including internet connectivity services in the newly relocated Emergency Operations Centre (EOC) at the Ministry of Public Health and Population (MoPHP) in Sana'a.

The ETC is planning to send a technical mission to the UN hub in Al-Mukalla. The purpose of this mission is to review management of the internet bandwidth utilization and also to conduct preventive maintenance of the UNDSS SOC.

Capacity Building

As part of its continued support to build the information management (IM) capacity of ETC partners in Yemen, iMMAP, in coordination with the ETC IM Officer, is planning to organize a training session on data analysis and visualization in 2023. The training will further improve the ETC's IM activities in Yemen.

Following the learning assessment of the partners, the ETC is coordinating with new Horizon, a local training service provider to provide a series of technical and managerial training courses.

Services for communities

In response to a support request from IOM in Al Mokha to install solar powered lights in the Internally Displaced Persons (IDP) camp, the ETC assisted in the technical assessment and development of the proposal. The proposal has been shared with WFP Yemen for potential funding. The project will provide solar powered lights in 21 locations that will benefit up to 6,100 IDPs.

In response to a support request received from the All Girls Foundation (AGF) in Mukalla to renovate the IT infrastructure of their training centre, the ETC is reviewing the proposal and will explore options for potential support with the partners, including WFP.

Challenges

The ETC continues to face difficulties in the importation of IT and telecommunications equipment. The pre-import certificate for the shipment of its two consignees from Djibouti to Aden is still pending approval from the Internationally Recognized Government (IRG). The Resident Coordinator's Office has escalated the issue with Yemen's authorities. The ETC is on stand-by awaiting the formal approval before initiating the shipment procedure.

Funding

The ETC funding appeal for 2023 is US\$3.6 million. WFP is exploring various options that will be proposed to the Office of the Resident Coordinator (RCO) that will also include 30% of funding allocation through WFP fundraising efforts.

The allocation of the extended contribution of US\$700,000 from the Yemen Humanitarian Fund (YHF) is in progress. This will secure cluster funding until end of the March.

An additional cost-shared allocation of US\$219,000 from the UN agencies has been approved by the RCO to cover the ETC network upgrade cost in the South of Yemen.

Meetings

The next Global ETC Joint teleconference will take place on **Thursday 23 February 2023**.

Contacts

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All information related to ETC operations can be found on the website:

www.etcluster.org/emergencies/yemen-conflict

For more informations or to be added or deleted from the mailing list please contact:

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