

Yemen – Conflict

ETC Situation Report #89

Reporting period: 01/02/2024 to 29/02/2024

The ETC was activated in Yemen in April 2015 in response to the conflict crisis. Situation Reports are issued monthly.

Highlight

- In February, the ETC provided data connectivity services to 1,466 humanitarian and security communications services to a total of 2,424 responders across 18 sites in Yemen.
- The ETC has opened a new site at the UN Resident Coordinator's Office (UNRCO) common premises in Sana'a that will provide secure connectivity to the UNRCO and back-up connectivity to UNDP, UNOCHA, UNDSS, and the UN Clinic.
- On 14 February, the ETC held an in-person retreat and plenary session with its partners in Sana'a and Aden. The retreat objective was to review the ETC's service provision and performance in 2023.



The ETC held an in-person retreat and a plenary session with its partners in Sana'a. Photo: WFP/ETC

Activities

Coordination

The WFP-led ETC continues to collaborate with the World Health Organization (WHO) in providing IT services including connectivity to 29 Emergency Operations Centres (EOCs) across Yemen and supporting humanitarian operations in response to the ongoing cholera outbreak through access to internet and IT facilities.

On 14 February, the ETC conducted its 2024 retreat and workplan plenary session with its partners in Sana'a and Aden. The retreat objective was to review the ETC's service provision and performance in 2023, identify areas of improvement and finalize its 2024 workplan. 67 participants from 27 partner organizations both the UN agencies and international non-governmental organization (INGO) attended the event.

Internet connectivity

In February, the ETC provided data connectivity to 1,466 humanitarians in 18 sites across 10 common operational areas in Yemen.

The ETC conducted preventive maintenance on the ETC network service for UN agencies in Aden.

The ETC downgraded two of its VSAT stations in Aden and Hodeidah, following the commission of fibre-optic links.

The ETC in Aden received a support request from WHO. The ETC team in Aden, along with IT experts from WHO, conducted a site visit to the UN Recreational Sports Facility in Aden to set up a communications network. This effort aims to improve connectivity and support services there.

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Security communications

In February, a total of 2,424 users utilized ETC security communications services (SCS) through the nine United Nations Department of Safety and Security (UNDSS)-managed Security Operations Centres (SOCs) across the country.

The ETC conducted a mission to Mocha on 04 February to reprogramme 25 UNDSS VHF handheld radios.

The ETC in Aden conducted preventive maintenance for three WFP VHF mobile radios on 13 February.

In coordination with UNDSS, the ETC programmed three VHF radios for WFP in Aden, according to the UN standard callsign structure.

User support

In February, the ETC helpdesk received and resolved 1,116 user requests.

Planning

The ETC plans to visit the Internally Displaced Persons (IDP) camp in Mokha in early March. The purpose of this visit is to create written and video documentation of the 35 solar lights that were recently installed in the IDP camp. This initiative aims to ensure communities can safely move around at any time with the support of renewable and sustainable power solutions.

The ETC, in response to a request, will support the UNDSS SOC in Sana'a by replacing the faulty and obsolete parts of the solar power system.

Challenges

Since mid-2023, the ETC has been facing significant funding challenges. Consequently, the ETC has adapted an alternative funding model mixture of the Yemen humanitarian fund and

inter-agency cost share in coordination with the UN Resident Coordinator’s Office (UNRCO) and the Operations Management Team (OMT) to ensure the cluster is fully funded.

The ETC continues to face difficulties in the importation of IT and telecommunications equipment. The pre-import certificate for the shipment of two consignments from Djibouti to Aden is still pending approval from the Internationally Recognized Government (IRG) WFP in Aden followed up with the deputy minister of the Ministry of Telecommunications and Information Technology (MTIT) to expedite the ETC shipment approval process in Djibouti.

Funding

The ETC funding appeal for 2024 is US\$2.7 million.

For 2024 funding, the UNRCO has approved 20% of the ETC projected funding from the Yemen Humanitarian Fund (YHF) while the remaining 80% must be covered through cost-recovery from UN agencies.

The ETC is currently 11 percent funded for its 2024 needs. In February, the ETC received US\$151,956 from IOM, US\$25,755 from UNOPS as part of cost-sharing funds, and received US\$71,685 from WFP.

Additional Information

See the [ETC Yemen Dashboard](#) for an overview of planned and existing service locations.

Meetings

The next Local ETC Working Group meeting will be held on **24 April 2024**.

Contacts

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All information related to the ETC Yemen operation can be found on the website:

www.etcluster.org/emergencies/yemen-conflict

For more information or to be added or deleted from the mailing list please contact:

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