# Yemen – Conflict

## ETC Situation Report #77
**Reporting period:** 01/02/2023 to 28/02/2023

**The ETC was activated in Yemen in April 2015 in response to the conflict crisis. Situation Reports are issued monthly.**

## Highlight

- In February, the ETC provided data connectivity services to 1,285 humanitarians and security communications services to a total of 2,406 responders across 20 sites in Yemen.

- The internet services which were set up by the ETC for humanitarians and other passengers transiting through Aden International Airport were reactivated on 1 February.



The ETC team in Aden provided technical support to the UN hub in AlMukalla

Photo: WFP/ETC

- The ETC, in coordination with the World Health Organisation (WHO) and the Ministry of Public Health and Population (MoPHP), organized technical training in Sana'a from 21-23 February for 14 IT staff in the Emergency Operations Centre (EOC) in the north of Yemen.

## Activities

### Coordination

The ETC continues to support the World Health Organization (WHO)'s battle against cholera in Yemen by supporting the ICT infrastructure in 29 Emergency Operations Centres (EOCs) in northern and southern Yemen.

### Internet connectivity

In February, the ETC provided data connectivity to 1,285 humanitarians from 20 sites across 10 common operational areas in Yemen.

The internet services which were set up by the ETC for humanitarians and other passengers transiting through Aden International Airport were reactivated after a decision by the airport authorities on 1 February.

The ETC provided remote IT support to UN staff and the UNDSS Security Operations Centre (SOC) at the UN hub in Al-Turba.

Preventive maintenance was conducted on the connectivity infrastructure in the UN guesthouses and hub serving the UN and I/NGOs in Aden.

On 25 February, the ETC team supported a high-level visit from the UN mission to support the Hudaydah Agreement (UNMHA) in the WFP office in Hajjah.

The ETC team provided ETC Wi-Fi access to the European Commission Humanitarian Aid Office (ECHO) during their mission to Aden from 28 February to 2 March.

### Security communications

In February, ETC security communications services were provided to a total of 2,406 responders using the nine UNDSS-managed SOCs across the country.

In coordination with UNDSS, the ETC team in Aden programmed two VHF radios for UNHCR and four VHF radios for WFP according to the UN standard callsign structure.

### User support

In February, the ETC helpdesk received and resolved 1,100 user requests.

### Capacity Building

On 20 February, the ETC launched a capacity building working group to coordinate the provision of a series of technical and managerial training courses for inter-agency staff in Yemen.

As part of its continued support to build the information management (IM) capacity of ETC partners in Yemen, iMMAP, in coordination with the ETC IM Officer, organized a training session on Structured Query Language (SQL). 58 participants were trained.

The ETC, in coordination with WHO and the Ministry of Public Health and Population (MoPHP), organized technical training in Sana'a from 21-23 February for 14 IT staff in the Emergency Operations Centre (EOC) in the north of Yemen.

# Planning

### Internet connectivity

The ETC is planning to conduct a joint technical mission with UNDSS to the UN hub in Al-Mukalla. The purpose of this mission is to review management of the internet bandwidth utilization and also to conduct preventive maintenance on the communications equipment in the UNDSS SOC.

### Security communications

The ETC is planning to install a satellite phone in the safe room as requested by the WFP at their Aden office.

### Capacity Building

As part of its continued support to build the information management (IM) capacity of ETC partners in Yemen, iMMAP, in coordination with the ETC IM Officer, is planning to organize a training session on Tableau and Advanced Excel on 8 March.

### Services for communities

In response to a support request from IOM in Al Mokha to install solar powered lights in the Internally Displaced Persons (IDP) camp, the ETC assisted in the technical assessment and development of the proposal. The proposal has been shared with WFP Yemen for potential funding. The project will provide solar powered lights in 21 locations that will benefit up to 6,100 IDPs.

The ETC is reviewing a support request received from the All Girls Foundation (AGF) in Mukalla to rennovate the IT infrastructure of their training centre. The ETC will explore options for potential support with its partners, including WFP.

## Challenges

The ETC continues to face difficulties in the importation of IT and telecommunications equipment. The pre-import certificate for the shipment of two consignments from Djibouti to Aden is still pending approval from the Internationally Recognized Government (IRG). The Resident Coordinator's Office has escalated the issue with Yemen's authorities. The ETC is on stand-by awaiting the formal approval before initiating the shipment procedure.

## Funding

The ETC funding appeal for 2023 is US$3.6 million. WFP is exploring various options that will be proposed to the Office of the Resident Coordinator (RCO) that will also include 30% of funding allocation through WFP fundraising efforts.

The allocation of the extended contribution of US$700,000 from the Yemen Humanitarian Fund (YHF) is in progress. This will secure cluster funding until end of the March.

An additional cost-shared allocation of US$219,000 from the UN agencies has been approved by the RCO to cover the ETC network upgrade cost in the South of Yemen.

## Meetings

The next Global ETC Joint teleconference will take place on **Thursday 23 March 2023.**

## Contacts

| LOCATION | NAME | TITLE | EMAIL |
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All information related to ETC operations can be found on the website:

**www.etcluster.org/emergencies/yemen-conflict**

For more informations or to be added or deleted from the mailing list please contact:

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