

Yemen – Conflict

ETC Situation Report #83

Reporting period: 01/08/2023 to 31/08/2023

The ETC was activated in Yemen in April 2015 in response to the conflict crisis. Situation Reports are issued monthly.

Highlight

- In August, the ETC provided data connectivity services to 1,513 humanitarian and security communications services to a total of 2,421 responders across 20 sites in Yemen.
- On 13 August, the ETC Information Management (IM) Associate conducted a mission to Ibb with the objectives of assessing and assuring the visibility of the ETC at the site, as well as engaging with the partners.
- To enhance security communications, the ETC installed two VHF radio base stations in the WFP safe room in Aden.



The ETC in Ibb continue to provide critical communications services in the INGO hub hosted by Save the Children.

Photo: WFP/ETC

Activities

Coordination

On 13 August, the ETC Information Management Officer (IMO) conducted a mission to Ibb to assess and assure visibility of the ETC and to meet with partners in the INGO hub managed by Save the Children.

The ETC—led by WFP—continues its collaboration with the World Health Organization (WHO) to provide IT services including connectivity to 29 Emergency Operations Centres (EOCs) across Yemen, supporting humanitarian operations in response to the ongoing cholera outbreak through access to internet and IT facilities.

Internet connectivity

In August, the ETC provided data connectivity to 1,513 humanitarians in 20 sites across 10 common operational areas in Yemen.

The ETC provided ICT support for OCHA, UNDP, and UNDSS at the UN guesthouse in Hajjah.

The ETC is supporting the University of Aden in expanding its IT services. The proposal for this project is funded by WHO. The Purchase Order (PO) for the required equipment is

finalized and shared with the selected supplier; the supplier has already commenced the work.

In Aden, the ETC carried out routine preventative maintenance of ETC network infrastructure in both the UN hub and the I/NGO hub.

Security communications

In August, a total of 2,421 responders benefited from ETC security communications services through the nine UNDSS-managed Security Operations Centres (SOCs) across the country.

To enhance security communications, the ETC installed two VHF radio base stations in the WFP safe room in Aden.

On 22 August, the ETC in Aden successfully performed technical maintenance on VHF handheld radios for WFP in Aden.

In coordination with UNDSS, the ETC team in Aden programmed four VHF radios for WFP and the United Nations Mission to support the Hudaydah Agreement (UNMHA), according to the UN standard callsign structure.

User support

In August, the ETC helpdesk received and resolved 1,165 user requests.

Capacity building

The ETC provided IT capacity-building training for nine technical staff in the University of Aden's College of Medicine and two Emergency Operations Centre (EOC) responders in Aden on 12 August.

As part of its continued support to build the IM capacity of ETC partners in Yemen, iMMAP, in coordination with the ETC IM Officer, conducted a training session for 20 interagency participants on Advanced Tableau on 28 August.

Planning

Internet connectivity

The UN Food and Agriculture Organization (FAO) in Aden requested the ETC to program their VHF radios in three Armoured Vehicles (AVs).

Following the request from the partners to improve the internet service at the UN hub in Mokha, the ETC has initiated the plan to extend a fibre optic cable to the hub. This extension aims to provide improved connectivity service. The procurement process for the required equipment is currently underway.

Services for communities

The ETC is actively engaged in supporting the implementation of a solar project that will provide 35 solar lights for Internally Displaced Persons (IDPs) in Mokha. A total of 6,100 IDPs

will benefit from the project. The project will be funded by WFP Yemen and will be coordinated and implemented by ETC. The procurement unit has successfully completed the process and the PO has been shared with the selected supplier.

Challenges

The ETC continues to face difficulties in the importation of IT and telecommunications equipment. The pre-import certificate for the shipment of two consignments from Djibouti to Aden is still pending approval from the Internationally Recognized Government (IRG). The UN Resident Coordinator's Office (UNRCO) has escalated the issue with Yemen's authorities.

Funding

The ETC is currently 58 percent funded out of the required US\$3.6 million in 2023.

In March 2023, the ETC received US\$794,000 from the Yemen Humanitarian Fund (YHF), and US\$500,000 from WFP.

An additional cost-shared allocation of US\$219,000 from the UN agencies was received by the RCO in July 2023 to cover the ETC network upgrade costs in the South of Yemen.

Additional Information

See the ETC Yemen [Dashboard](#) for an overview of planned and existing service locations.

Meetings

The next Local ETC Working Group will take place on **13 September 2023**.

Contacts

LOCATION	NAME	TITLE	EMAIL
Sana'a, Yemen	Wali Noor	ETC Coordinator	Wali.noor@wfp.org
Sana'a, Yemen	Sarah Eshaq	ETC Information Management Associate	Sarah.eshaq@wfp.org

All information related to ETC operations can be found on the website:

www.etcluster.org/emergencies/yemen-conflict

For more information or to be added or deleted from the mailing list please contact:

yemen.etc@wfp.org