

Yemen – Conflict

ETC Situation Report #62

Reporting period 01/11/2021 to 30/11/2021

ETC Yemen Situation Reports are issued monthly. The next report will be issued on or around 31/12/2021.

Highlights

- In November, the ETC provided data connectivity to 875 humanitarians across 16 sites in Yemen.
- ETC security communications services were provided to a total of 2,637 responders supported by eight UNDSS-managed Security Operation Centres (SOCs) across the country.
- The ETC performed preventive maintenance of its network management devices namely in Al-Hudaydah to further improve the security and performance of ETC internet service.



The ETC team in Aden continues to provide critical communications services.

Photo: WFP/ETC

ETC activities

Coordination

- From 28 October to 4 November, the ETC coordinator visited a number of the hubs and sites – in Aden and Mokha, South of Yemen. The mission aimed to assess the effectiveness and the impact of ETC service provision, meet with partner to discuss and understand their needs in the future.
- The ETC launched its user satisfaction survey on 3 November to gather feedback on ETC services and activities to identify where improvements can be made. The survey closed on 21 November and a report on the findings will be published in December.
- The ETC has secured US\$36,566 to fund the extension of a fibre link in 90 District in Aden.

Internet connectivity

- In November, the ETC provided data connectivity to 875 humanitarians across 16 sites in Yemen.

- The ETC installed a network management device in the new WFP-hosted UN site in Ibb – where the ETC recently opened a new site, – to enable remote monitoring and management of the network.
- The ETC performed preventive maintenance of its network devices installed in Al-Hudaydah to further improve the security and performance of ETC internet service.
- The ETC relocated the VSAT station to ZOA new office in Aden up on their request.
- On 14 November, the ETC conducted a field mission to Al Turbah, to assess the status of the IT infrastructure for further improvement.

User support

- In November, the ETC helpdesk received and resolved 1,548 user requests.

Planned activities

Internet connectivity

- ETC is planning to extend connectivity services provided in Aden International Airport via a new dedicated fibre link.
- The ETC is also planning to upgrade connectivity services provided in the UN hub in Hajjah to fibre.
- In coordination with the UNDSS, the ETC has developed and is piloting a cloud-based visitor access system for the UN Common Accommodation Facility (UNCAF) in Sana'a. The digital form will facilitate visitors' access to the compound. So far, the feedback from UNDSS is positive. The system will soon be handed over.

Security communications

- The project to establish a VHF communications network for 20 ambulances for NYC Medics in Aden city is facing a 48 percent funding shortfall. The ETC is exploring different options to secure and fund the project. The project will have significant impact on ambulance communication system.

Challenges

- Restriction on importation of telecommunication equipment remained among the main challenges in Yemen. The ETC is still facing difficulties in obtaining pre-import approval for the shipment of its two consignees from Djibouti to Aden. The equipment is will expand security communications services in Aden city, which will be supported by Telecommunications Security Standards (TESS). The office of the Resident Coordinator (RC) has bounced the issue with the higher authority to support.

Funding

- In 2021, the ETC has received a total of US\$3,318,666 out of the required US\$3.3 million. The ETC in Yemen



is therefore 100 percent funded to carry out activities in 2021.

- Out of the total funds received, US\$824,753 was received from the Yemen Humanitarian Fund (YHF), US\$993,912 from the Central Emergency Relief Fund (CERF), and US\$1,500,000 from the Government of Canada.
- The ETC has submitted a six-month non-cost extension of the existing YHF that will support the establishment of IT infrastructure for partners.

Meetings

- The next Global ETC Joint teleconference will take place on **15 December 2021**.

Information

- All information on the ETC response in Yemen, including the latest infographic can be found [here](#).
- For further information or to contact the team on the ground, please email Yemen.ETC@wfp.org

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