

YEMEN – Conflict

ETC Situation Report #54

Reporting period 01/03/2021 to 31/03/2021

ETC Yemen Situation Reports are issued monthly.

Highlights

- The ETC continues to provide critical Internet connectivity to 773 humanitarians across 12 sites in Yemen, and communications services, including security telecommunications to a total of 2,343 responders from eight Security Operations Centres managed by UNDSS across the country.
- In February, the ETC helpdesk received and resolved 1,176 issues from responders.
- The project to provide ETC connectivity services to all passengers at Aden airport is in progress.



The ETC continues to provide critical communications services to responders.

Photo: ETC Yemen

ETC Activities

COVID-19 response

- To support the response to COVID-19, the ETC continues to provide Internet connectivity services in the dedicated COVID-19 UN isolation centres in Sana'a, Al Hodeidah and Aden.
- Due to the increased number of COVID-19 cases, most UN staff are encouraged to work from home.

ETC activities

- On 10 March, the ETC held the virtual workshop plenary with 33 participants from 23 organisations. Partners reviewed the cluster's 2020 performance, looked at service demand and agreed on priorities for 2021.
- The new UN hubs in Marib and Hajjah are now ready with ETC connectivity services operational. The approval to ship the necessary security communications equipment to Marib from Aden has been granted.
- The planned project with the Ministry of Telecommunications and Information Technology (MoTIT) and Aden Net ISP to provide connectivity services for all passengers — humanitarians and commercial — at Aden airport is underway with the renovation of the IT infrastructure.
- Due to increased demand in the south, the ETC has upgraded connectivity services at the UN hub in Al Mokha, started services at the UN hub in Marib managed by IOM and is monitoring performance.

- In Al Hodeidah, the ETC received a request from INGOs to expand services to them. The ETC is discussing this with Islamic Relief who is in the right location to set up an ETC INGO hub. The site assessment is completed and the BoQ is under revision.
- The team in Aden is supporting the implementation of three WHO-funded connectivity projects, including the rehabilitation of IT infrastructure in Aden University and Ameen Nasher Higher Institute for Health Sciences to encourage online learning and interaction with global institutions. The third project will be at the Ministry of Health to enable the humanitarian community to enhance public awareness about the COVID-19 pandemic, engage with the community and spread prevention messages. The approval for importation of the required equipment has been granted.

ETC Planned Activities

- The ETC team in Aden still has plans to collaborate with the Telecommunications Security Standards (TESS) team on the expansion of the VHF coverage in Aden city to strengthen the safety and security of responders. The required equipment is in the pipeline pending the pre-import certificate from the Aden authorities.

Funding

- The extension of Yemen Humanitarian Fund (YHF) for an additional three months is in progress. The ETC is exploring additional opportunities to secure funding for the rest of 2021.

Key Information

- All information on the ETC response in Yemen, including the latest infographic can be found [here](#).
- The next Global ETC Joint Teleconference will be held on **Wednesday 28 April**.
- For further information or to contact the team on the ground, please email Yemen.ETC@wfp.org

Key Contacts

Title	Agency	Name	Duty Station	Email
ETC Coordinator	WFP	Wali Noor	Sana'a, Yemen	wali.noor@wfp.org
ETC IMO	WFP	Sarah Eshaq	Sana'a, Yemen	sarah.eshaq@wfp.org
Head of ETC IM	WFP	Suzanne Fenton	Dubai, UAE	suzanne.fenton@wfp.org