



Type of emergency:  
**CONFLICT**



Services provided in:  
**13**  
**COMMON OPERATIONAL AREAS**



Estimated budget for 2020:  
**USD 1 MILLION**  
in 2020



**6**  
**Security Operation Centres (SOC)**  
supported

Partner and donor organizations supporting the ETC in Syria: OCHA, UNDSS, UNHCR, UNICEF, WFP

The ETC in Syria is providing Internet connectivity & security communications services to:



ETC was activated in  
**JANUARY 2013**



**85.5%**  
user satisfaction rate



ETC on standby to help set up:  
**4**  
**DEDICATED COVID-19 CALL CENTRES**

