

Palestine, conflict

Global ETC Teleconference #10

Date: 03/01/2024 Time: 13:00 UTC

Further information related to the ETC Palestine operation can be found on the website:

www.etcluster.org/emergency/palestine-conflict

For more information, or to be added or deleted from the mailing list, please contact:

Palestine.ETC@wfp.org

Attendance

| Chair (ETC) | Brent Carbno |
|-----------------------------------|-------------------------------------|
| Cadus | Corinna Schaefer |
| Cisco | Eric Knudson |
| Ericsson Response | Lars Ruediger |
| ETC Palestine | Komi Amedjonekou Hossam Metwally |
| FAO | Ayman Barakat |
| GSMA | Bryce David Hartley |
| Government of Luxembourg | Gilles Hoffmann |
| International Rescue Committee | Alan Mooney |
| | Moayyad Fares |
| IOM | Newton Muli |
| Medical Aid for Palestinians | Sam Wahlstrom |
| Mercy Corps | Nadeen Abu-Rub |
| NetHope | Anja Delaquis |
| Office of the Quartet (Palestine) | Enas Abu Laban |
| Save the Children | Lour Kuttab |
| | Mark Hawkins |
| Search for Common Ground | Rami Assali |
| UNDSS | Mohammad Alawi |
| UNICEF | Marta Dabbas |
| | Marc Dieng |
| | Tamimi Bilal |
| UNESCO | Lukasz Cyra |
| UNRWA | Omar Baig |
| UNWomen | Nabeel Al-Ghara |
| USAID | Jeffrey Woodham Peter Schecter |
| Global ETC | Caroline Teyssier Maria Saleh |



WFP

WHO

Marie Elena Bock
Amirullah Syarif
Burak Sezgin
Ozdzan Hadziemin
Natasha Bugingo
Angel Buitrago
Emma Gilson
David Pickering
Sami Alio
Mohammed Elsheikh
Akil Hassan

Agenda

- 1. Situation update
- 2. Global ETC update
- 3. Partner updates
- **4.** AOB

Minutes

1. Situation update

- A new United Nations (UN) Humanitarian Coordinator (HC) ad interim has been appointed and took up his duties on 29 December in Jerusalem. He successfully undertook a mission to Gaza from 31 December to 01 January to align with the humanitarian realities on the ground.
- Following a decision from the Humanitarian Country Team (HCT), the second and current version of the Flash Appeal has been extended until the end of March with no changes to the funding request.
- On 02 January, heavy bombardments from air, land, and sea, and intense ground operations between Israeli forces and Hamas armed groups continued across most of the Gaza Strip.
- According to the United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA), 1.9 million people in Gaza, or nearly 90% of the population, are estimated to be internally displaced, including people who have been displaced multiple times as families are forced to move repeatedly in search of safety.
- Over 60% of the varied infrastructure in Gaza has been destroyed or damaged since the onset of the conflict on 07 October.

2. Global ETC update

Coordination/equipment



- The ETC tabulated and presented to the new HC and the WFP Country Director (CD) the challenges faced, which continue with the aim of providing secure communications for humanitarians in Gaza. The HC and WFP CD are important focal points to enable relevant advocacy work with the Israeli Coordinator of Government Activities in the Territories (COGAT). The ETC is currently seeking a meeting with COGAT before the week ending 07 January.
- The Palestinian Office of the Quartet reported that the Palestinian Mobile Network
 Operators (MNOs)—Jawwal and Ooredoo—are identifying the equipment needed for
 repairs with the Palestinian Ministry of Telecommunications & IT. Once ready, the Office
 of the Quartet will share the list of equipment needed for repairs with the ETC.
- On 04 January, the ETC will close the online survey for UN heads of agencies to express
 their interest in being allocated part of the 100 Thuraya satellite phones donated to the
 International Telecommunication Union (ITU) by the Government of the United Arab
 Emirates (UAE).

Communications services

- The new VHF digital radio security communications system (SCS), managed by the United Nations Department for Safety and Security (UNDSS), and approved by COGAT before the conflict is currently operational in Jerusalem. The one functional repeater in Gaza (Rafah) is currently non-operational because there are no digitally programmed VHF/HF radios for use in Gaza. COGAT has instructed UNDSS to undertake all their VHF/HF radio programming at the server room in Jerusalem. Reliable communications networks are needed to enable humanitarians to stay connected in high-risk situations, restore security communications networks for UN staff, and coordinate response activities.
- It was confirmed the 100 Thuraya satellite phones donated to ITU by the Government of UAE are intended exclusively for UN agencies. However, it is still being checked with ITU whether it is possible to extend the provision to other non-UN agencies.
- To date, only 20 Iridium satellite phones—purchased from Israeli telecommunications service provider Gilat Telecom—have been authorized for import into Gaza. The phones are being managed by UNDSS for issuance to UN agencies to support critical field missions across Gaza. On 31 December, the ETC requested Gilat Telecom to provide the consumption report for the 20 satellite phone devices to track current usage.
- The ETC is engaging an Egyptian local service provider for Very High Frequency (VHF)/
 High Frequency (HF) radios to seek clarity on the available equipment, cost, licensing,
 subscription, and the procurement process. This is part of future planning once
 importation of equipment into Gaza is authorized.

Staffing

 The ETC operation in Gaza continues with Komi Amedjonekou as ETC Coordinator supporting remotely while the Deputy Coordinator—Hossam Metwally—is based in Cairo. Both members of staff await the issuance of entry documents to deploy and be based in Jerusalem.



- FITTEST ICT Specialist—Burak Sezgin—deployed to Jerusalem on 13 December to fill ETC gaps while requesting an extension of his visa prior to enter Gaza. He received the extension of his visa for two-months up to 23 February. Deployment to Gaza is now scheduled for 08 January for an initial technical engagement with local actors to plan an initial needs assessment and to set up technical coordination processes for the response.
- Mufaro Masuka—ETC Information Management Officer—continues to remotely support
 the response until recruitment, entry visa, travel documents, and contract are finalized
 for the identified replacement candidate. The WFP Standby Partnership unit is currently
 identifying the new staff for recruitment and deployment initially to Cairo, pending
 issuance of entry visa to Jerusalem to take up duties by 05 January.

3. Partner Updates

N/a

4. AOB

N/a

The next teleconference will be held on Wednesday 10 January at 13:00 UTC.

13:00 UTC 14:00 Rome

15:00 Cairo/Jerusalem

17:00 Dubai

Acronyms

ACTED Agency for Technical Cooperation and Development ACF Action Against Hunger / Action contre la Faim

CD Country Director

COGAT Israeli Coordinator of Government Activities in the Territories

CRS Catholic Relief Services

ETC Emergency Telecommunications Cluster FAO Food and Agriculture Organization

HC Humanitarian Coordinator

HF High Frequency

ICT Information and Communications Technology

IDP Internally Displaced Persons

ITU International Telecommunication Union

MNO Mobile Network Operator

UNDSS United Nations Department for Safety and Security

UNESCO United Nations Educational, Scientific and Cultural Organization

UNDP United Nations Development Programme

UNFPA United Nations Population Fund

UNHCR United Nations High Commissioner for Refugees



UNICEF United Nations Children's Fund

UNOCHA United Nations Office for the Coordination of Humanitarian Affairs

UNOPS United Nations Office for Project Services UNRWA United Nations Relief and Works Agency

USAID United States Agency for International Development

VHF Very High Frequency
WFP World Food Programme
WHO World Health Organization

Minutes: Marie Elena Bock, Global ETC Partnerships Officer.