

Madagascar - Cyclone

ETC Situation Report #1

Reporting period 12/03/2017 to 30/04/2017

These Situation Reports are distributed every six weeks. The next report will be issued on or around 11/06/17.

The Emergency Telecommunications Cluster (ETC) has not been activated in Madagascar, but World Food Programme (WFP), as global lead of the ETC, is leading the response together with ETC members.

Highlights

- Emergency Telecommunications Cluster (ETC) members Ericsson Response and emergency.lu are providing Internet connectivity to humanitarians in the two worst-affected sites: Antalaha and Maroansetra.

Situation Overview

Tropical Cyclone Enawo made landfall in north-eastern Madagascar on 7 March and moved southward before exiting the country on 10 March. The National Office for the Management of Risks and Crises (BNGRC) reported that 295,950 people were affected, including 84,660 who were initially displaced.

The most affected areas were Antalaha and Maroansetra where flooding was most severe and critical infrastructure destroyed.

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Cyclone Enawo strikes north-eastern Madagascar

Photo: OCHA

Response

- Information and Communications Technology (ICT) equipment was shipped from WFP in Dubai to Madagascar.
- Internet connectivity is provided for humanitarians at the Antalaha District Office in Antalaha and the Maroansetra District Office in Maroansetra using Government of Luxembourg satellite kits.
- The ETC is supporting the government, Non-Government Organisations (NGOs) and United Nations agencies, such as Care International, Croix Rouge Malagasy and United Nations Children's Fund (UNICEF).



- Staff from Ericsson Response, Government of Luxembourg and WFP are on the ground supporting the operation.

Planned Response

- The ETC is currently developing its exit strategy and will share this with all partners once complete.

Challenges

- The lack of funding has been an issue. WFP requested US\$478,000, but has only received €100,000 from the EU's Humanitarian Aid and Civil Protection Department (ECHO).

Meetings

- The next Joint Global ETC teleconference will take place on Wednesday 10 May.

Information

- A dedicated information-sharing space has been created on the ETC website <https://www.etcluster.org/emergencies/madagascar-cyclone-enawo>. Organisations involved in the ICT response are encouraged to share updates with the ETC community to support the overall humanitarian response.



Shared ICT Services

DISTRICT, TOWN	LOCATION	PROVIDED BY	SERVICES	EQUIPMENT	CUSTOMER
Antalaha	Antalaha District office	emergency.lu, Ericsson Response, WFP	<ul style="list-style-type: none">Internet connectivity	VSAT, WIDER	Humanitarian community
Maroansetra	Maroansetra District office	emergency.lu, Ericsson Response, WFP	<ul style="list-style-type: none">Internet connectivity	VSAT, WIDER	Humanitarian community

Contacts

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Acronyms

BGAN	Broadband Global Area Network – <i>portable global satellite internet network with telephony</i>
BNGRC	Bureau national de Gestion de risk et Castrop
ECHO	EU's Humanitarian Aid and Civil Protection Department
ETC	Emergency Telecommunications Cluster
GSM	Global System for Mobile communications
HSA	Humanitarian Staging Area
ICT	Information and Communications Technology
ISP	Internet Services Provider
NGO	Non-Governmental Organization
OCHA	Office for the Coordination of Humanitarian Affairs
UNICEF	United Nations Children's Fund
VSAT	Very Small Aperture Terminal – <i>satellite equipment to provide internet connectivity</i>
WFP	World Food Programme

All information related to ETC operations can be found on the ICT Emergency website: www.ETCluster.org

Background on the emergency:

On 7 March 2017, Cyclone Enawo made landfall in Madagascar, flooding towns and cities; destroying critical infrastructure; and leaving thousands of people displaced. Power outages were widespread in affected areas. More than 760,000 people across nine regions were expected to be directly affected by the strongest cyclone to strike the island in 13 years.

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Sources: Emergency Telecommunications Cluster (ETC)