



Services provided in **2 COMMON OPERATIONAL AREAS** plus coordination services in Tunis



18% of the required **us \$882,000** received in 2021

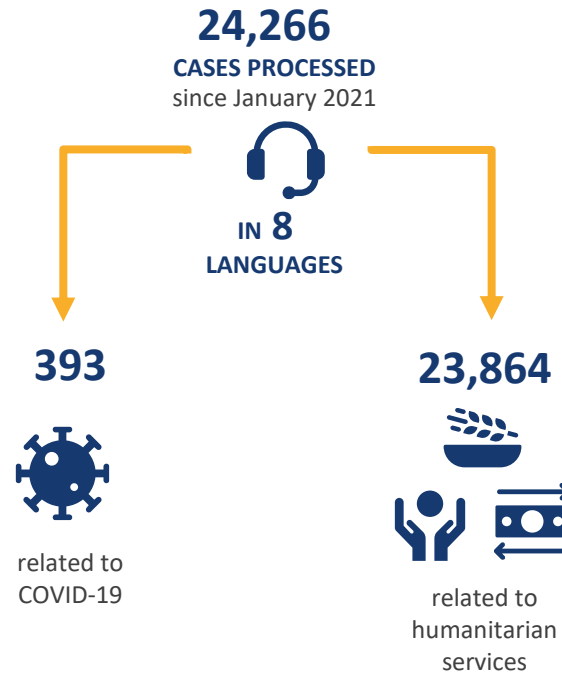


The ETS is supporting **1 SECURITY OPERATION CENTRE (SOC)** Benghazi.



ETS was activated in **OCTOBER 2018**

Since February 2020, the ETS has managed a call centre in Tripoli which serves as a humanitarian hotline as well as a nationwide COVID-19 information channel.



BREAKDOWN OF CALLERS

28% female
72% male



92% from the West
6% from the South
2% from the East

Partner and donor organizations supporting the ETS operation in Libya: the Government of Luxembourg, National Centre for Disease Control (NCDC), OCHA, UNDSS, UNHCR, UNSMIL, WFP, IOM, ECHO

UNHCR COMMUNITY DAY CENTRE TRIPOLI

Internet provided to **352** POCs in **3,041** unique sessions in 2021