



Services provided in **2 COMMON OPERATIONAL AREAS** plus coordination services in Tunisia



The ETS has received **18%** of the **US \$882,000** required to fund activities until May 2022

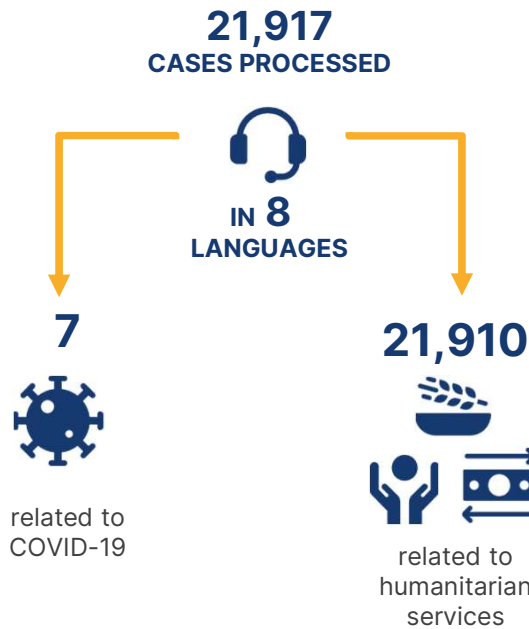


The ETS is supporting **1 SECURITY OPERATION CENTRE (SOC)** Benghazi



ETS was activated in **OCTOBER 2018**

Tawasul call centre in Tripoli in 2022



BREAKDOWN OF CALLERS



20% female



80% male



98% from the **West**
1% from the **South**
1% from the **East**



The **TAWASUL CHATBOT** was launched as a complementary information channel to the CFM hotline on 18 November 2021. There are a total of **14 CHATBOT USERS**

Partner and donor organizations supporting the ETS operation in Libya: the Government of Luxembourg, National Centre for Disease Control (NCDC), OCHA, UNDSS, UNHCR, UNSMIL, WFP, IOM, ECHO