



Submitted inputs to the **GLOBAL HUMANITARIAN RESPONSE PLAN** to support risk communications & operational scale-up in certain countries



**SUPPORTING HEALTH AUTHORITIES** in Bangladesh, Central African Republic (CAR), Libya, Pacific, Yemen



**ENGAGING WITH GLOBAL PARTNERS** to map resources including staff and equipment



**DEDICATED INFORMATION MANAGEMENT** provided for the COVID-19 response



**COVID-19 pandemic** began in Wuhan, China on 31 December 2019



## BANGLADESH

Coordinating provision of **connectivity** in 22x **Severe Acute Respiratory Infection** and **Isolation Treatment Centres**



## CAR

**COVID-19 CALL CENTRE** set up in Bangui



Exploring the use of **Chatbot** technology to offload call centre



## LIBYA

**COVID-19 CALL CENTRE** operational in Tripoli



Exploring the use of **Chatbot** technology to offload call centre



## PACIFIC

**FIJI COVID-19 CALL CENTRE** supported with **training** for operators.



Designing **CFM project**



**22 PACIFIC COUNTRIES AND TERRITORIES** supported to respond to COVID-19



## YEMEN

Supporting upgrade/ set up of **2 COVID-19 HOTLINES** in Sana'a and Aden



**CONNECTIVITY** provided in **quarantine units**

