



Submitted inputs to the **GLOBAL HUMANITARIAN RESPONSE PLAN** to support risk communications & operational scale-up in certain countries



SUPPORTING HEALTH AUTHORITIES in Central African Republic (CAR), Libya, Pacific and Yemen



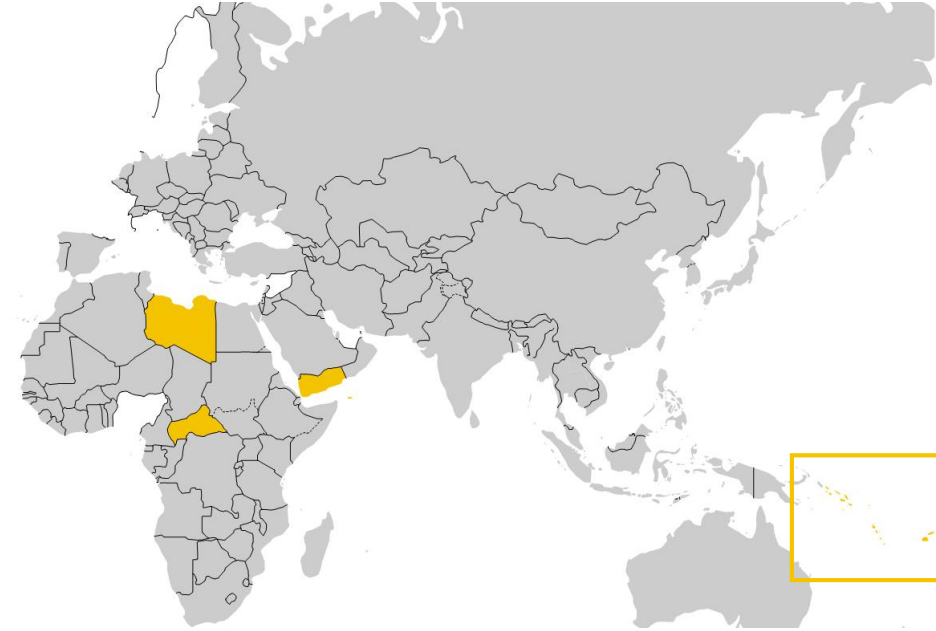
ENGAGING WITH GLOBAL PARTNERS to map resources including staff and equipment



DEDICATED INFORMATION MANAGEMENT provided for the COVID-19 response



COVID-19 pandemic began in Wuhan, China on 31 December 2019



CAR



COVID-19 CALL CENTRE set up in Bangui



EXPLORING the use of Chatbots to offload call centre

LIBYA



COVID-19 CALL CENTRE operational in Tripoli



EXPLORING the use of Chatbots to offload call centre

PACIFIC



FIJI COVID-19 CALL CENTRE supported with **training** for operators



21 PACIFIC COUNTRIES AND TERRITORIES supported to implement COVID-19 **operational strategies**

YEMEN



Supporting set up of **2 COVID-19 HOTLINES** in Sana'a and Aden



CONNECTIVITY provided in **quarantine units**