



Services provided in:

**13**  
**COMMON OPERATIONAL AREAS**



Estimated budget for 2021:

**US\$870,000**

Funding received for 2021:

**US\$160,000**



**10**  
**SECURITY OPERATION CENTRES (SOC)**

supported by the ETC



ETC was activated in  
**DECEMBER 2013**

**Partner and donor organizations supporting the ETC in CAR:** Central African Red Cross (CARC), Cordaid, Ericsson Response, Government of Luxembourg, INTERSOS, IOM, OCHA, UNDSS, UNICEF, WFP

The ETC in CAR is providing Internet connectivity & security communications services to:



## IN FEBRUARY



**INTERNET CONNECTIVITY** services set up in **ZEMIO**



**CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM** installed for use in the CFM in **BRIA**



**VHF RADIO SERVICES** restored in **BOUAR**



**DEDICATED COVID-19 CALL CENTRE**  
Bangui



**COMMON FEEDBACK MECHANISM (CFM)**  
Bria



**PHONE BOOTH**  
Bria



**INFORMATION AND LEARNING HUB**  
Bangassou