

"<u>I</u>" 11 **COMMON OPERATIONAL AREAS** provided with ETC services

11

UNDSS SECURITY OPERATIONS CENTRES (SOC) supported by the ETC



humanitarians using ETC **CONNECTIVITY SERVICES** in Batangafo – remaining 10 out of 11 sites are **DISCONNECTED** due to a critical funding shortfall

3,279 calls received per week at the 24/7 **COVID-19 HELPLINE** in Banqui



388

devices charged per week using the **ETC CHARGING STATION** in Bria's IDP camp



calls made per week using the FREE-**OF-CHARGE PHONE BOOTHS** in Bria's IDP camp



cases per week registered via **COMMON FEEDBACK MECHANISM** in Bria's IDP camp CFM planned for expansion in **5 ADDITIONAL SITES -**Bambari, Batangafo, Bossangoa, Kaga Bandoro, Paoua





