



13
COMMON OPERATIONAL AREAS
provided with ETC services

2,861
calls received per week at the **24/7 COVID-19 HELPLINE** in Bangui

11
UNDSS SECURITY OPERATIONS CENTRES (SOC) supported by the ETC

780
devices charged per week using the **ETC CHARGING STATION** in Bria's IDP camp

548
humanitarians using **ETC CONNECTIVITY SERVICES** in **11 SITES**

47
calls made per week using the **FREE-OF-CHARGE PHONE BOOTHS** in Bria's IDP camp

56 INGOs and
12 UN agencies
USING ETC SERVICES

120
cases per week registered via **COMMON FEEDBACK MECHANISM** in Bria's IDP camp
CFM planned for expansion in **5 ADDITIONAL SITES** –
Bambari, Batangafo, Bossangoa, Kaga Bandoro, Paour



Organizations supporting the ETC in CAR:

Donors: Common Humanitarian Fund (CHF) managed by OCHA
Partners: Central African Red Cross, Ericsson Response, Government of Luxembourg, INTERSOS, IOM, UNDSS, UNICEF, WFP



8 years of presence
ETC was activated in **DECEMBER 2013**



23% funded in 2022
out of required **US\$1.9 million**