



**11**  
**COMMON OPERATIONAL AREAS**  
provided with ETC services



**2,961**  
calls received per week at the **24/7 COVID-19 HELPLINE** in Bangui



**11**  
**UNDSS SECURITY OPERATIONS CENTRES (SOC)** supported by the ETC



**536**  
devices charged per week using the **ETC CHARGING STATION** in Bria's IDP camp



**14**  
humanitarians using **ETC CONNECTIVITY SERVICES** in Batangafo per week– remaining 10 out of 11 sites are indefinitely **DISCONNECTED** due to a critical funding shortfall

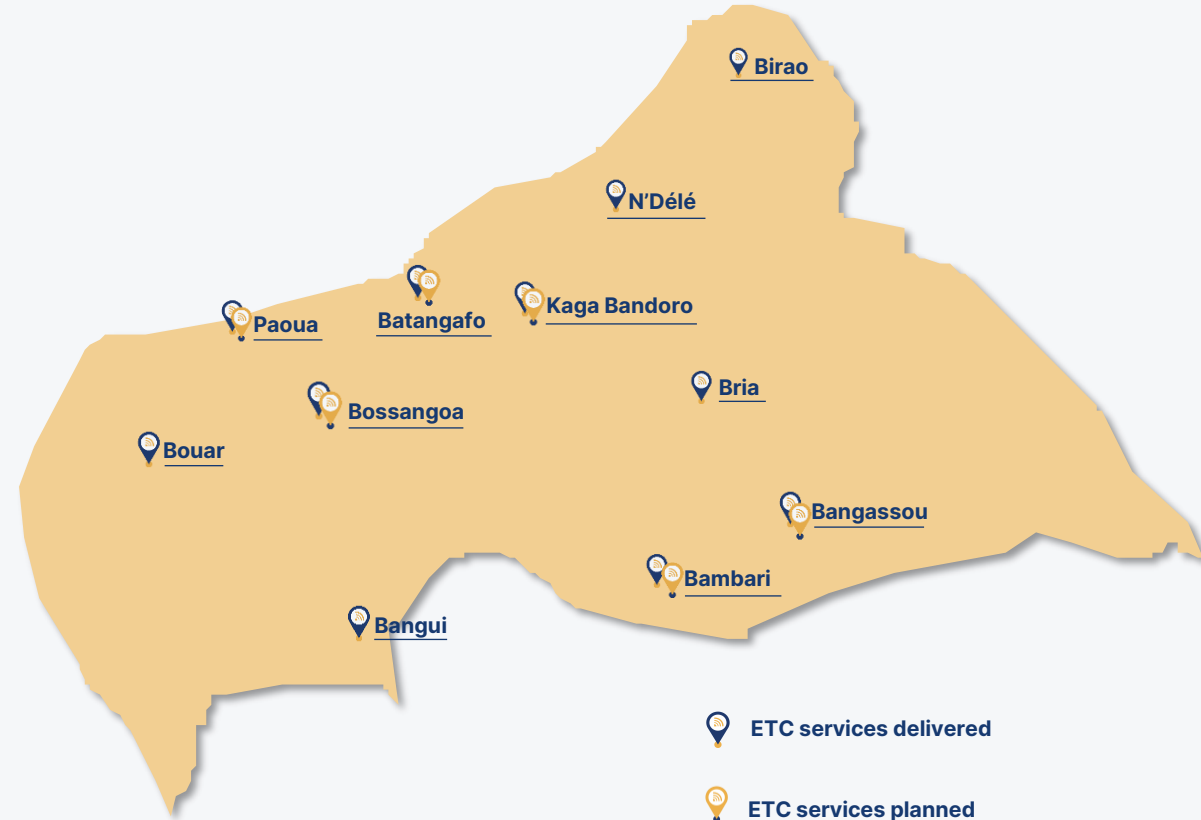


**241**  
calls made per week using the **FREE-OF-CHARGE PHONE BOOTHS** in Bria's IDP camp



**166**  
cases registered per week via the **COMMON FEEDBACK MECHANISM** in Bria's IDP camp.

Expansion of CFM planned in **5 ADDITIONAL SITES** – Bambari, Batangafo, Bossangoa, Kaga Bandoro, Paoua



**Organizations supporting the ETC in CAR:**

Donors: Common Humanitarian Fund (CHF) managed by OCHA  
Partners: Central African Red Cross, Ericsson Response, Government of Luxembourg, INTERSOS, IOM, UNDSS, UNICEF, WFP



**9 years of presence**  
ETC was activated in **DECEMBER 2013**



**23% funded in 2022**  
out of required **US\$1.9 million**