

ETC SERVICES

 **13**

COMMON OPERATIONAL AREAS provided with ETC services, including **11 UNDSS SECURITY OPERATIONS CENTRES (SOC)** supported

 **650**

humanitarians used **ETC DATA CONNECTIVITY SERVICES** across all operational sites per month.

 **287,593**

calls received at the **24/7 COVID-19 HELPLINE** in Bangui from April 2020 until July 2023



280 LEARNERS attended computer literacy classes at the **ETC LEARNING CENTRE AND CYBER CAFÉ** since it was launched in **BANGASSOU** on 26 January 2023.

BRIA IDP CAMP

 **35,151**

devices charged using the **ETC CHARGING STATION**, since service launch in September 2021, up to closure in 2023.

 **7,467**

call made using the **FREE-OF-CHARGE PHONE BOOTHS**, since service launch in September 2021, up to closure in 2023.

 **6,359**

cases registered via the **COMMON FEEDBACK MECHANISM (CFM)** since it launched in September 2021, up to closure in 2023.



Organizations supporting the ETC in CAR:

Partners: Central African Red Cross, Ericsson Response, Government of Luxembourg, INTERSOS, IOM, UNDSS, UNICEF, WFP



9 years of presence
ETC was activated in **DECEMBER 2013**



0% funded in 2023
out of required **US\$1.2 million**